



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Key with Integrated Transmitter Inoperative Due to Premature Drain of Transmitter Battery

**Models:** 2012 Buick LaCrosse, Regal, Verano  
2012 Chevrolet Equinox, Cruze, Camaro  
2012 GMC Terrain  
All Models Built Prior to January 31, 2012  
Excluding Keyless Engine Start Switch (RPO BTM)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may comment that their key transmitter is inoperative or the REPLACE BATTERY IN REMOTE KEY message displays in the DIC. The cause of this condition may be due to discharge, or premature drain, of the transmitter battery.

### Recommendation/Instructions

Verify that the battery is discharged with the EL 43241 Keyless Entry Tester or a DVOM. If the battery is discharged, replace the key transmitter. Refer to Key with Integrated Transmitter Replacement and Programming in SI.

### Parts Information

For part numbers and usage, refer to Key in Group 02.187 of the appropriate GM Parts Catalog.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
R4489	Key with Integrated Transmitter Replacement	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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