



Service Bulletin

PRELIMINARY INFORMATION

Subject: Reduced Autostop Functionality With Cool/Cold Outside Ambient Temperatures and High Humidity

Models: 2012 Buick LaCrosse, Regal with eAssist™
Equipped with RPO HP6 - Hybrid Propulsion - Electric, Parallel, 14kW Continuous Power

Condition/Concern

Some customers may comment that the vehicle has reduced autostop functionality, such as missed or aborted autostops that occur during cool and/or cold outside ambient temperatures which are accompanied by high humidity.

The current calibration for the HVAC system control module also known as the electronic climate control (ECC) module, grants too much authority to the humidity sensor forcing the vehicle to miss or abort autostops in order to improve interior glass defogging.

Recommendation/Instructions

A revised calibration has been released to update the HVAC system control module to address this concern.

1. **Before** proceeding, refer to the Service Programming System (SPS) procedures in SI.
2. Reprogram the HVAC control module using the Service Programming System (SPS) with the latest calibration available on TIS2WEB.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
D4707	HVAC System Control Module Reprogramming with SPS	0.4 hr

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