



Service Bulletin

INFORMATION

Subject: Car and Truck Fix it Right the First Time Issues

Models: 2013 and Prior GM Passenger Cars and Trucks

This bulletin is being revised to include updated information. Please discard Corporate Bulletin Number 10-00-89-017W (Section 00 – General Information).

In order to access this bulletin electronically, go to the SI Home Page and select the "Newest Bulletins" icon. The documents are arranged by sub-section and then by date (newest to oldest). Scroll down to "General Information" then click on the latest "Fix it Right the First Time" bulletin.

Field Product Reminder – Car Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2013	Sonic — Front Door Wind Noise	Cover the notch with tape following the procedure below.	Replace the glass run channel weatherstrip.	PI0854
2006-2012	Aura, Malibu, G6 — Rear Window Defogger Inoperative	Install external fuse and relay in addition to replacing rear fuse block	Replace rear fuse block only.	PI0857
2013	Mailbu — Engineering information Active Grille Air Shutter Malfunction	Contact Engineer prior to replacing Grille Air Shutter assembly.	Replace the Grille Air Shutter Assembly before contacting the Engineer.	PIE0228A
2011-2012	Terrain, Orlando, Equinox, Regal, LaCrosse — Loud Rattle Noise on Startup, Rattle Noise Stops in 3 Seconds or Less	Replace the Oil Control Valves and the camshaft actuators and install the latest ECM calibration.	Replace just the Oil control valve or just the cam actuators.	PI0562E
2008-2012	CTS — Radio Static on All AM Stations	Replace coax cable to radio.	Replace antenna, radio, or coax cable in headliner.	PI0853
2012-2013	Impala — Flutter or Rattle Noise Heard from HVAC Vent	Remove loose mylar on the foam seal under the HVAC vent doors as per the bulletin.	Replace any other parts of the HVAC system.	PI0856

2011-2012	Sonic, Cruze — Turbocharger Oil Feed And Return Line Inspection When Servicing Turbocharger Assembly	Update the ECM to latest calibrations and check oil feed pipe for blockage when servicing a turbocharger unit. Educate the customer on the changes made to the cooling fan operation.	Replace turbocharger without checking for proper calibrations and oil feed pipe restrictions.	PI0851
2012-2013	Corvette — Carpet Pulls Loose from Under Console	Reposition the carpet to move inboard and tuck carpet further under the console.	Replace the carpet as the replacement carpet is the exact same size.	PI0852
2013	VOLT, Terrain, Malibu, Equinox, Regal, LaCrosse, Insignia, Ampera — DTC C0544 and/or U0415 Set and Will Not Clear, Malfunction Lamp Indicator (MIL) On	Reflash the EPS Control Module per the bulletin instructions to clear these codes.	Replace the Steering Control Module or Gear for difficulty in clearing these codes.	PI0800A
2013	XTS — Power Steering Gear Leak	Ensure leak path.	Replace steering gear only if duck bill seal(s) are leaking.	PI0859

Field Product Reminder – Truck Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2012	Terrain, Equinox — "No XM Signal" Radio Screen Display Message on UFU Radios Without UP9 MyLink/IntelliLink Option	On UFU radios not equipped with the MyLink/IntelliLink feature, install the latest version of radio software calibration.	Replace the radio, antenna or antenna coax.	PI0861
2012-2013	Sierra, Silverado — Engineering Information - Transmission Shift Concerns	Contact Engineering to Discuss.	Replace the Valve Body Or TCM.	PIE0240
2012-2013	Silverado, Sierra, Express, Savana, Colorado, Canyon — Ticking Noise in 3rd and 4th Gear Above 30 MPH	Replace the Reaction Gear Set and Low Reverse Clutch Plates.	Replace the Transmission.	PIP5065A
2013	Silverado, Sierra — Spray-in Bed Liner General Information and Repair Procedures	Understand characteristics of the bed liner.	Submit repair claims for expected characteristics.	12-08-51-002
2009-2012	Acadia — Spare Tire Jack Storage Compartment Door Difficult to Latch or Falls Open Due to Inability to Latch	Modify Jack Storage Door.	Replace the Jack Storage Door.	PI0731A

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that

your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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