



Service Bulletin

PRELIMINARY INFORMATION

Subject: Driver Carpet Footrest Cover Loose or Dislodged from Carpet Base

Models: 2013 Cadillac ATS
Built Prior to October 8, 2012

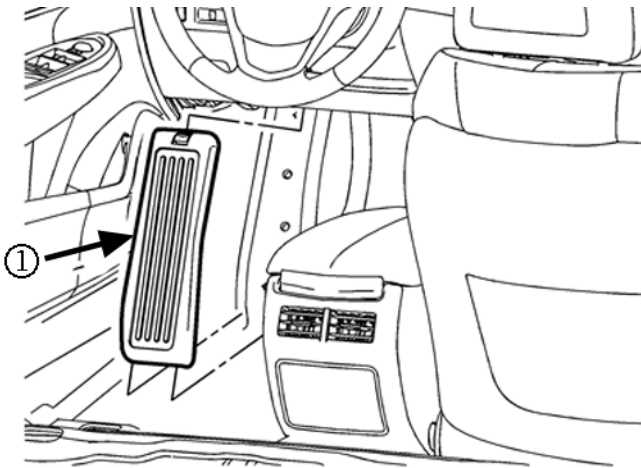
Condition/Concern

Some customers may comment that the driver footrest cover is loose or is dislodged from the carpet.

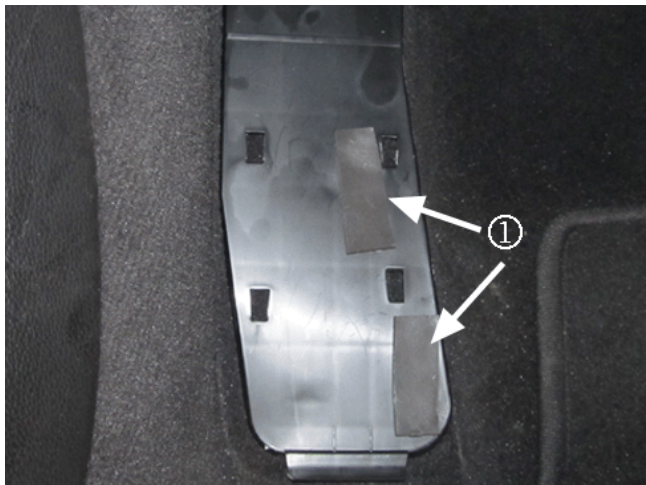
The cause of this condition may be that the upper snap feature of the footrest cover won't stay retained to the carpet footrest base.

Recommendation/Instructions

Use hot melt, GM P/N 12377914 (In Canada, P/N 88864881), to reattach the footrest cover to the base following the steps below:



1. Completely remove the footrest cover (1) from the carpet base. Refer to Driver Footrest Replacement in SI.



2. Inspect the carpet footrest base for any foam tape (1) or adhesive residue and remove as necessary. Clean the base with rubbing alcohol or equivalent.
3. Before the hot melt is applied, practice installing the cover several times to the base. Note that the cover has retaining tabs that must slide into the lower edge of the base first, then snap into the base at the top.



Note: The approximate locations for the hot melt application are shown in the illustration above.



4. Using a heat gun, carefully apply five nickel size pools of hot melt to the carpet base. Apply quickly to help minimize the glue running down the base.



Note: The hot melt should cure in approximately 30 seconds, plus another 15 seconds to ensure the glue is cooled and cured.

5. Immediately install the cover to the base, then firmly press and hold the cover to the base for approximately 45 seconds. Do not disturb the cover for a few minutes, allowing it to fully cure.

Parts Information

Part Number	Description
12377914 (In Canada, 88864881)	ADHESIVE STICKS, HOT MELT

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
C9536*	Re-secure Driver Footrest Cover with Hot Glue	0.2 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

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