



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Intermittent Hood Ajar Message

**Models:** 2013 Chevrolet Equinox  
2013 GMC Terrain  
Vehicles built before 9/6/2012

*This PI was superseded to update parts information. Please discard PIT5176.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Customers may comment on any one of the following conditions: an intermittent "Hood Open" message displayed on the DIC; or an unattended theft deterrent alarm; or an intermittent remote vehicle start condition. The "Hood Open" message may turn off after cycling the ignition switch. Dealers have found that adjusting the hood latch only works for a short time and customer returns with the same concern. This condition may be caused by moisture within the hood latch switch.

### Recommendation/Instructions

Do not adjust the hood latch for this concern. After performing diagnostic checks the cause of the fault is not obvious and "Vehicles built before 9/6/2012" replace the hood latch assembly.

### Parts Information

Part Number	Description
22909711	Latch, Hood Prim & Secd With Remote Start RPO (BTV)
22909710	Latch, Hood Prim & Secd Without Remote Start

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
B1541	Hood Primary and Secondary Latch Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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