



Service Bulletin

PRELIMINARY INFORMATION

Subject: HVAC Mode And / Or Temperature Appears Stuck After Replacement Or Programming Other Modules

Models: 2013 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A technician may notice that the HVAC mode or temperature functions are not responding correctly, possibly getting stuck in Defrost or Max Heat, after replacement or programming of any of the following modules: BCM IPC ICS. The technician may also know that the HVAC was working properly before the other repair was completed.

Recommendation/Instructions

During programming or replacement of certain modules, the HVAC module may lose the actuator calibration.

Perform the Actuator Re-calibration procedure listed in SI.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
D4707	HVAC System Control Module Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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