



Service Bulletin

PRELIMINARY INFORMATION

Subject: GM Accessories Remote Vehicle Start Kit Missing Transmitters

Models: 2010 - 2013 Chevrolet Camaro

This PI was superseded to update model years. Please discard PIC5299.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A dealer may comment that the GM Accessory Remote Vehicle Start (RVS) kit did not come with new RVS transmitters.

Recommendation/Instructions

This is design intent; the key and transmitter have been removed from the kit. Do NOT order another GM Accessory RVS kit in an attempt to get the transmitters.

The Camaro key is a laser cut key and part of the transmitter assembly. Many dealers do not have the equipment necessary to cut a laser key blank. In some cases the dealer would end up ordering pre-cut keys at an additional expense to the customer because that dealer was not equipped to cut the key blank that came with the kit.

In an effort to reduce this practice, the key and transmitter have been removed from the kit. The key(s) should be ordered separately and added to the cost of the GM Accessory RVS kit.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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