



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Remote Vehicle Start Memory Recall Inoperative

**Models:** 2005 - 2011 Cadillac STS

*This PI was superseded to update model years. Please discard PIC4786A.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

A customer may comment that the Remote Vehicle Start (RVS) is inoperative. The cause may be the keyless transmitter was programmed as FOB 3 or 4. This may be the result of a failure to correctly program a replacement transmitter.

**Note:** The vehicles listed above are capable of recognizing up to four transmitters, but transmitters programmed as FOB 3 or 4 are not supported with driver personalization or RVS.

### Recommendation/Instructions

1. Ensure that the transmitter in question is not programmed as FOB 3 or 4 by identifying the FOB # with the scan tool. (Remote Control Door Lock Receiver "Data Display" Remote Control Door Lock Receiver "Key FOB Information").
2. If the transmitter in question is programmed as FOB 3 or 4 it is necessary to program the transmitter as FOB 1 or 2 using the Transmitter Programming repair instructions listed in SI.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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