



Service Bulletin

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Key Off Radio Operation

Models: 2010 - 2013 Buick LaCrosse
2011 - 2013 Buick Regal
2012 - 2013 Buick Verano
2010 - 2012 Cadillac SRX
2013 Cadillac ATS, SRX, XTS
2010 - 2013 Chevrolet Camaro, Equinox
2011 - 2013 Chevrolet Cruze
2012 - 2013 Chevrolet Sonic
2013 Chevrolet Malibu, Spark
2011 - 2013 Chevrolet Volt
2010 - 2013 GMC Terrain

This PI was superseded to add customer information, and update models and recommended field. Please discard PIC5161B.

Condition/Concern

Customer may comment that after turning the ignition off and opening the driver's door that they can turn the radio on.

Recommendation/Instructions

Radio Operation:

- The radio will work when the key is in ON/RUN or ACC/ACCESSORY. Once the key is turned from ON/RUN to LOCK/OFF, the radio will continue to work for 10 minutes or until the driver's door is opened.
- The radio can then be turned back on after rap has been canceled by simply pressing the power button on the radio. Once the radio is turned on this way, opening the driver's door will not turn the radio off; it stays on for about 10 minutes.
Note: Certain radios can stay on longer than 10 minutes if there are any additional inputs; such as pressing a preset button. Any radio input may reset the 10 minute timer.
- When the radio turns off after the 10 minutes it can be turned back on by pressing the power button.

The radio can be turned off at any time by pressing the power button.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle.

Please share this information with the customer, including a copy of this message.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools,

safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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