



Service Bulletin

PRELIMINARY INFORMATION

Subject: TAC Part Restriction - Navigation Radio And Integrated Center Stack - ICS - Components - US Dealers

Models: 2012-2013 Buick Enclave, LaCrosse, Regal
 2012-2013 Buick Verano
 2013 Cadillac ATS, XTS
 2012-2013 Cadillac CTS, SRX
 2012-2013 Cadillac Escalade, Escalade ESV, Escalade EXT
 2012-2013 Chevrolet Avalanche, Camaro, Corvette, Cruze, Equinox, Malibu, Silverado, Suburban, Tahoe, Traverse, Volt
 2013 Chevrolet Sonic, Spark
 2012-2013 GMC Acadia, Sierra, Terrain, Yukon, Yukon XL, Yukon Denali, Yukon Denali XL

This PI was superseded to update part numbers. Please discard PIT4911S.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

U.S. Dealers - Effective January 1st, 2012 all of the following P/Ns below will be placed on restriction through the General Motors Technical Assistance Center. Please review recommendations below prior to contacting TAC at (877) 446-8227 (US).

Important: When calling TAC, be certain to select the Navigation Radio prompt for ANY part number listed below, regardless if it is a Nav or Non-Nav part.

Canada Dealers - This PI is for US DEALERS ONLY; please contact York Electronics directly at (888)650-9675 (Oshawa) or (800)361-2894 (Calgary).

Recommendation/Instructions

For all Infotainment calls, please provide the part number (PN) of the component that is currently in the vehicle. Depending on the concern, TAC may require additional information such as Map disc/card PN's, software/calibration numbers, and testing results of previous diagnostics.

Parts Information

P/N	Model(s)	MY	Description
22822470	Acadia	12	UUM
22822469	Acadia	12	U4H
22884234	Acadia	12	U4H
20856087	Corvette	12 & 13	U3U
22790325	CTS	12	UAV

22810972	CTS	12	UAV
22854860	CTS	12	UAV
22853813	CTS	12 & 13	UAV
22772599	CTS	12	U2S
22810951	CTS	12	U2S
22854859	CTS	12 & 13	U2S
20953628	CTS	12 & 13	U2R (NON XM)
20953629	CTS	12 & 13	U2R, U2K
20953630	CTS	12 & 13	U2T
22822468	Enclave, Traverse	12	UUM
20992774	Escalade	12	GMQ
22873182	Escalade	12	GMQ
22832457	Escalade	12	GMQ
22815130	GMT900	12	GMT 900, GMT 900 Hybrid, UYS
22856825	GMT900	12	GMT 900, GMT 900 Hybrid, UYS
22870863	GMT900	12	GMT 900, GMT 900 Hybrid, UYS
22822467	Enclave, Traverse	12	U4H
22884233	Enclave, Traverse	12	U4H
20913838	Cruze, Equinox, Orlando, Regal, Terrain, Verano	12	UEW
22840085	Cruze, Equinox, Orlando, Regal, Terrain, Verano	12	UEW
22879332	Cruze, Equinox, Orlando, Regal, Terrain, Verano	12	UEW
22886728	Malibu	13	UEW
22755625	Equinox, Lacrosse, SRX, Terrain	12	UYS NAV
22812453	Equinox, Lacrosse, SRX, Terrain	12	UYS NAV
22826751	Equinox, Lacrosse, SRX, Terrain	12	UYS NAV

22854093	Equinox, Lacrosse, SRX, Terrain	12	UYS NAV
22872888	Volt	13	UFV Nav
22866297	Volt	13	UFX Nav
22781547	Equinox, Lacrosse, SRX, Terrain	12	UYZ (DVD Player Non NAV w/ XM)
20983516	Camaro, Equinox, LaCrosse, Regal, SRX, Terrain, Cruze	12	UYE (Up Level CD w/o XM)
22815635	Camaro, Equinox, LaCrosse, Regal, SRX, Terrain, Cruze	12	UYE (Up Level CD w/o XM)
22870781	Camaro, Equinox, LaCrosse, Regal, SRX, Terrain, Cruze	12	UYE (Up Level CD w/o XM)
22924116	Malibu	13	UYE (Up Level CD w/o XM)
20983517	Camaro, Equinox, LaCrosse, Regal, SRX, Terrain, Cruze	12	UYE w/ U2K (Up Level CD w/ XM)
22815634	Camaro, Equinox, LaCrosse, Regal, SRX, Terrain, Cruze	12	UYE w/ U2K (Up Level CD w/ XM)
22870782	Camaro, Equinox, LaCrosse, Regal, SRX, Terrain, Cruze	12	UYE w/ U2K (Up Level CD w/ XM)
22923802	Malibu	13	UYE w/ U2K (Up Level CD w/ XM)
22869279	Equinox, LaCrosse/Allure, Regal, Terrain, Verano	12	UFU (Entry Color Radio)
22861756	Equinox, LaCrosse/Allure, Regal, Terrain, Verano	12	UFU (Entry Color Radio)
22842181	Equinox, LaCrosse/Allure, Regal, Terrain, Verano	12	UFU (Entry Color Radio)
22893153	Equinox, LaCrosse/Allure, Regal, Terrain, Verano	12	UFU&UP9 (Connected Color Radio)
22909201	Equinox, LaCrosse/Allure, Regal, Terrain, Verano	12	UFU&UP9 (Connected Color Radio)
22924957	Equinox, LaCrosse/Allure, Regal, Terrain, Verano	12&13	UFU&UP9 (Connected Color Radio)
22965237	Camaro, Equinox, LaCrosse/Allure, Regal, Terrain, Verano	13	UFU&UP9 (Connected Color Radio)
22979837	Camaro, Equinox, LaCrosse/Allure, Regal, Terrain, Verano	13	UFU&UP9 (Connected Color Radio)
22965236	Malibu, Volt	13	UFU&UP9 (Connected Color Radio)

22980112	Malibu, Volt	13	UFU&UP9 (Connected Color Radio)
22964409	Malibu, Volt	13	UHQ (Connected Nav Radio)
22989453	Malibu, Volt	13	UHQ (Connected Nav Radio)
22993877	Malibu, Volt	13	UHQ (Connected Nav Radio)
95245750	Spark	13	UF7
20822590	CTS	12	CD Ebony
20819971	CTS	12	CD Ebony Heat Seat
20822592	CTS	12	CDx Ebony
25960571	CTS	12	CDx Ebony
25947712	CTS	12	CDx Ebony Heat Seat
25947716	CTS	12	CDx Ebony Heat Seat Cool Seat
20819974	CTS	12	HDD Ebony Heat Seat
20819977	CTS	12	HDD Ebony Heat Seat Cool Seat
25947720	CTS	12	Navi Ebony Heat Seat
25947724	CTS	12	Navi Ebony Heat Seat Cool Seat
20822591	CTS	12	CD Lt. Titanium
20819972	CTS	12	CD Lt. Titanium Heat Seat
20822593	CTS	12	CDx Lt. Titanium
25947713	CTS	12	CDx Lt. Titanium Heat Seat
25947717	CTS	12	CDx Lt. Titanium Heat Seat Cool Seat
20819975	CTS	12	HDD Lt. Titanium Heat Seat
20819978	CTS	12	HDD Lt. Titanium Heat Seat Cool Seat
25947721	CTS	12	Navi Lt. Titanium Heat Seat
25947725	CTS	12	Navi Lt. Titanium Heat Seat Cool Seat
20819973	CTS	12	CD Cashmere Heat Seat
25947714	CTS	12	CDx Cashmere Heat Seat

25947718	CTS	12	CDx Cashmere Heat Seat Cool Seat
20819976	CTS	12	HDD Cashmere Heat Seat
20819979	CTS	12	HDD Cashmere Heat Seat Cool Seat
25947722	CTS	12	Navi Cashmere Heat Seat
25947726	CTS	12	Navi Cashmere Heat Seat Cool Seat
20819980	CTS	12	HDD PB-Ebony Heat Seat
20819981	CTS	12	HDD PB-Ebony Heat Seat Cool Seat
20819982	CTS	12	Navi PB-Ebony Heat Seat
20819983	CTS	12	Navi PB-Ebony Heat Seat Cool Seat
20864867	SRX	12	CD (exc. XM)
20864868	SRX	12	CD Heat Seat
20864869	SRX	12	CD Heat Seat Heat/Vent Seat
20864873	SRX	12	Rear Seat Entertain Heat Seat
20864874	SRX	12	Rear Seat Entertain Heat Seat Heat/Vent Seat
20848219	SRX	12	NAV (Exc XM)
20927853	SRX	12	NAV (Exc XM)
20848220	SRX	12	NAV Heat Seat
20927854	SRX	12	NAV Heat Seat
20848221	SRX	12	NAV Heat Seat Heat/Vent Seat
20927855	SRX	12	NAV Heat Seat/Vent Seat
20920042	Equinox	12	Up Level CD Manual HVAC
22766834	Equinox	12	Up Level CD Manual HVAC
20920050	Equinox	12	Up Level CD Auto HVAC
22766842	Equinox	12	Up Level CD Auto HVAC
20920048	Equinox	12	Up Level CD Auto HVAC Heat Seat
22766840	Equinox	12	Up Level CD Auto HVAC Heat Seat

20920047	Equinox	12	Rear Seat Entertain Auto HVAC
22766839	Equinox	12	Rear Seat Entertain Auto HVAC
20920046	Equinox	12	Rear Seat Entertain Auto HVAC Heat Seat
22766838	Equinox	12	Rear Seat Entertain Auto HVAC Heat Seat
20959497	Equinox	12	NAV Auto HVAC
22766833	Equinox	12	NAV Auto HVAC
20959499	Equinox	12	NAV Auto HVAC Heat Seat
22766831	Equinox	12	NAV Auto HVAC Heat Seat
20920043	Terrain	12	Up Level CD Manual HVAC
22766835	Terrain	12	Up Level CD Manual HVAC
20920051	Terrain	12	Up Level CD Auto HVAC
22766842	Terrain	12	Up Level CD Auto HVAC
20920049	Terrain	12	Up Level CD Auto HVAC Heat Seat
22766841	Terrain	12	Up Level CD Auto HVAC Heat Seat
20920045	Terrain	12	Rear Seat Entertain Auto HVAC
22766837	Terrain	12	Rear Seat Entertain Auto HVAC
20920044	Terrain	12	Rear Seat Entertain Auto HVAC Heat Seat
22766836	Terrain	12	Rear Seat Entertain Auto HVAC Heat Seat
20959498	Terrain	12	NAV Auto HVAC
22766830	Terrain	12	NAV Auto HVAC
20959500	Terrain	12	NAV Auto HVAC Heat Seat
22766832	Terrain	12	NAV Auto HVAC Heat Seat
25968621	CTS, SRX	12	Radio Display NAV
22809317	CTS, SRX	12	Radio Display NAV
20937689	Equinox/Terrain	12	Radio Display NAV
20935264	Lacrosse	12	Radio Display NAV

13297381	Regal	12	HVAC
13297382	Regal	12	HVAC
13273259	Regal	12	CD
13277916	Regal	12	CD
13273262	Regal	12	NAV
13277919	Regal	12	NAV
94563269	Cruze	12	Radio Faceplate CD Uplevel Radio (UYE)
95985969	Cruze	12	Radio Faceplate NAV Radio (UYS)
95017052	Cruze	12	HVAC Heater Only
95017054	Cruze	12	HVAC Single Zone Manual (C67)
95017055	Cruze	12	HVAC Single Zone Manual w/Htd Seat (C67&KA1)
95017058	Cruze	12	HVAC Single Zone Auto W/Htd Seat & Air Q (C68&KA1&UEC)
22953962	ATS/XTS	13	HMI Module (IO5) or (UA3 Exc UY4)
22953967	ATS/XTS	13	HMI Module (IO6) or (UA3 with UY4)
22883161	XTS	13	Amplifier (UQS)
22959411	XTS	13	Amplifier (UQS)
22933871	XTS	13	Amplifier (UQS)
22959410	XTS	13	Amplifier (UQA)
22923383	XTS	13	Amplifier (UQA)
22902609	XTS	13	Amplifier (UQA)
22881050	ATS/XTS	13	Radio (XTS (IO5, IO6, U2M), ATS (RA0, UA3, U2M))
22896787	ATS/XTS	13	Radio (XTS (IO5, IO6, U2M), ATS (RA0, UA3, U2M))
22949789	ATS/XTS	13	Radio (XTS (IO5, IO6, U2M), ATS (RA0, UA3, U2M))
22969269	ATS/XTS	13	Radio (XTS (IO5, IO6, U2M), ATS (RA0, UA3, U2M))

23115521	ATS/XTS	13	Radio (XTS (IO5, IO6, U2M), ATS (RA0, UA3, U2M))
22949792	ATS/XTS	13	Radio (XTS (IO5, IO6 (EXC U2M)), ATS ((RA0, UA3) (EXC MBM, U2M))
22969268	ATS/XTS	13	Radio (XTS (IO5, IO6 (EXC U2M)), ATS ((RA0, UA3) (EXC MBM, U2M))
23115519	ATS/XTS	13	Radio (XTS (IO5, IO6 (EXC U2M)), ATS ((RA0, UA3) (EXC MBM, U2M))
22980207	ATS/XTS	13	Control Assembly (IO5, IO6 (EXC KA1, KU1))
22980208	XTS	13	Control Assembly (IO5, IO6, KA1, KU1 (EXC UWG))
22986276	ATS	13	Control Assembly (KA1, UA3)
22980208	XTS	13	Control Assembly (IO5/IO6&KA1&KU1&VRG&UWG)
22952326	ATS/XTS	13	CD Player (F-10)
23119572	ATS/XTS	13	CD Player (F-10)
22911307	ATS	13	Amplifier (UQS)
22944187	ATS	13	Amplifier (UQS)
22958867	ATS	13	Amplifier (UQS)
22911306	ATS	13	Amplifier (UQA)
22944186	ATS	13	Amplifier (UQA)
22958866	ATS	13	Amplifier (UQA)
22958020	ATS	13	Control Assembly (EXC KA1, UA3)
22958021	ATS	13	Control Assembly (KA1 (EXC UA3))
22961262	ATS	13	Radio (RAO, U2K, U2M) (EXC UA3)
22961258	ATS	13	Radio ((MBM, RAO, UA3) (EXC U2M))
22988280	ATS	13	Radio ((MBM, RAO, UA3) (EXC U2M))
22961259	ATS	13	Radio (RAO, UA3, U2M)
23115521	ATS	13	Radio (RAO, UA3, U2M)
22881051	ATS	13	Radio (RAO, UA3) (EXC MBM, U2M)

22896788	ATS	13	Radio (RAO, UA3) (EXC MBM, U2M)
22961260	ATS/SRX	13	Radio (RAO, UA3) (EXC MBM, U2M)
22936362	ATS	13	Radio (RAO, UA3, U2M)
22949789	ATS	13	Radio (RAO, UA3, U2M)
22969269	ATS	13	Radio (RAO, UA3, U2M)
22961261	ATS	13	Radio (RAO (EXC UA3, U2K, U2M))
22975646	SRX	13	Control Assembly ((KA1, UWG)(Exc KU1)
22975647	SRX	13	Control Assembly (KA1, KU1, UWG)
22975648	SRX	13	Control Assembly (Exc KA1, KU1, UWG)
22975649	SRX	13	Control Assembly ((KA1)(Exc KU1, UWG)
22975650	SRX	13	((KA1, KU1)(Exc UWG)
22881050	SRX	13	Radio (RAO, UA3, U2M)
22896787	SRX	13	Radio (RAO, UA3, U2M)
22949789	SRX	13	Radio (RAO, UA3, U2M)
22969269	SRX	13	Radio (RAO, UA3, U2M)
23115521	SRX	13	Radio (RAO, UA3, U2M)
22961262	SRX	13	Radio ((RAO, U2K, U2M)(Exc UA3))
22897420	SRX	13	Radio ((MBM, RAO, UA3) (EXC U2M))
22961258	SRX	13	Radio ((MBM, RAO, UA3) (EXC U2M))
22988280	SRX	13	Radio ((MBM, RAO, UA3) (EXC U2M))
22940569	SRX	13	Audio Disc Player
22966566	SRX	13	Audio Disc Player
22928304	SRX	13	Amplifier (UQA/UQS)
22977748	SRX	13	Amplifier (UQA/UQS)
22974704	Acadia	13	UG4, -UE1 (Connected CD)
22989270	Acadia	13	UG4, -UE1 (Connected CD)
22974703	Enclave, Traverse	13	UG4, -UE1 (Connected CD)

22989269	Enclave, Traverse	13	UG4, -UE1 (Connected CD)
22974702	Acadia	13	UGU, &UE1 (Connected DVD)
22989268	Acadia	13	UGU, &UE1 (Connected DVD)
22974706	Acadia	13	UGU, -UE1 (Connected DVD)
22989272	Acadia	13	UGU, -UE1 (Connected DVD)
22974701	Enclave, Traverse	13	UGU, &UE1 (Connected DVD)
22989267	Enclave, Traverse	13	UGU, &UE1 (Connected DVD)
22974705	Enclave, Traverse	13	UGU, -UE1 (Connected DVD)
22989271	Enclave, Traverse	13	UGU, -UE1 (Connected DVD)
22974700	Acadia	13	UHU (Non-Connected CD)
22989266	Acadia	13	UHU (Non-Connected CD)
22974699	Enclave, Traverse	13	UHU (Non-Connected CD)
22989265	Enclave, Traverse	13	UHU (Non-Connected CD)
22989275	Acadia	13	UGX, &UE1 (Connected Nav DVD)
22989273	Enclave, Traverse	13	UGX, &UE1 (Connected Nav DVD)
22989280	Acadia	13	UGX, -UE1 (Connected Nav DVD)
22989278	Enclave, Traverse	13	UGX, -UE1 (Connected Nav DVD)
22989276	Acadia	13	UGY, &UE1 (Connected NAV CD)
22989274	Enclave, Traverse	13	UGY, &UE1 (Connected NAV CD)
22989277	Enclave, Traverse	13	UGY, -UE1 (Connected NAV CD)
22989277	Enclave, Traverse	13	UGY, -UE1 (Connected NAV CD)

Warranty Information

For vehicles repaired under warranty use:

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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