



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** No Crank, Multiple Warning Telltales On, Trans Shifts Hard

**Models:** 2013 Cadillac ATS  
2008-2013 Cadillac CTS Models  
2007-2009 Cadillac SRX  
2006-2011 Cadillac STS Models  
with 6-Speed Automatic Transmission

*This PI was superseded to update model years and add warranty information. Please discard PIC4740B.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may comment about one or more of the following concerns:

- SES light on
- Reduced power
- The vehicle will not crank over, no start.
- Multiple warning telltales illuminate
- The transmission shifts hard
- The door locks cycle while driving

The diagnostic system check may reveal that one or more of the DTC's listed below are stored. The Transmission Control Module (TCM) or Engine Control Module (ECM) may not communicate with the scan tool. The cause may be unseated pins in the transmission connector.

DTC	Description
C0242	ECM Indicated TCS Malfunction
C0561	System Disabled Information Stored
P0575	Cruise Control Switch Signal Circuit
P0615	Starter Relay Control Circuit
P0700	Transmission Control Module (TCM) Requested MIL Illumination
P0856	Traction Control Torque Request Circuit
P1629	Theft Deterrent Fuel Enable Signal Not Received

P2544	Transmission Torque Request Circuit
U0073	Controller Area Network (CAN) Bus Communication
U0100	Lost Communication With ECM/PCM
U0101	Lost Communication With TCM
U0121	Lost Communication With Anti-Lock Brake System (ABS) Control Module
U0140	Lost Communication With Body Control Module
U2100	Controller Area Network (CAN) Bus Communication
U2105	Lost Communication With Engine Control Module (ECM)
U2106	Lost Communication With Transmission Control Module (TCM)

## Recommendation/Instructions

Inspect the transmission connector X1 terminal connections. Disconnect the connector and carefully tug on each wire to ensure the pins are fully seated. A side load on the wires may cause a false positive lock. Repair the connections as necessary.

## Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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