



Service Bulletin

PRELIMINARY INFORMATION

Subject: Noise Coming From The Right Rear Of the Vehicle

Models: 2011 - 2013 Chevrolet Cruze
with Rear Drums (RPO J93)

This PI was superseded to update recommended field and model years. Please discard PIC5726.

Condition/Concern

A customer may comment that there is a grinding/rotational noise coming from the right rear of the vehicle during brake apply. The noise might be found to be coming from the rear drum brake area.

Recommendation/Instructions

Follow normal diagnosis in SI for the brake system noise. If normal diagnosis does not identify the cause of the concern then no repairs are to be performed. GM Engineering is currently evaluating this concern and will update the PI as necessary.

Important: This noise does not affect the performance or safety of the vehicle.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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