



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Rotational Noise From The Rear Of The Vehicle When Braking

**Models:** 2012 - 2013 Chevrolet Sonic

### Condition/Concern

A customer may comment that there is rotational noise coming from the rear of the vehicle during brake apply. The noise might be found to be coming from the rear drum brake area.

### Recommendation/Instructions

Follow normal diagnosis in SI for the brake system noise, inspect the brakes, and repair as necessary.

If the inspection and normal diagnosis does not identify the cause of this concern, then no repairs are to be performed.

GM Engineering is currently evaluating this concern and this PI will be updated as more information becomes available and dealers that have a TAC case will be notified when the fix is available through a Proactive Communication.

**Important:** This noise does not affect the performance or safety of the vehicle.

### Customer Information

If brake inspection and normal diagnosis did not identify the cause of this concern, please communicate to the customer that this noise does not affect the performance or safety of the vehicle. Also communicate that we apologize for this inconvenience and General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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