



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Normal Characteristic - Rear Window Defogger Operation

**Models:** 2006-2013 Chevrolet Impala  
2006-2007 Chevrolet Monte Carlo

*This PI was superseded to update model years. Please discard PIC4468.*

### Condition/Concern

A customer may notice that the rear defogger stays on for longer than 20 minutes. This is a normal operating characteristic of the vehicle.

### Recommendation/Instructions

First time the rear defogger button is pressed the defogger will stay on for 20 minutes. Each button press thereafter will keep the rear defogger on for 10 minutes.

If the Rear Window Defog has been requested ON and the vehicle speed goes over 44.7 MPH (72KPH) the rear defogger will stay on and the timer will be suspended, then resume counting down once the vehicle goes below 44.7MPH. At the end of the timer the rear window defog will automatically shut off.

After the vehicle speed goes below the 44.7 MPH the counter will resume countdown from however many minutes were left from the 20 minutes or 10 minutes accordingly and will not reset again during that cycle.

### Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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