



Service Bulletin

PRELIMINARY INFORMATION

Subject: Static On Outbound End Of Call

Models: 2013 Chevrolet Volt
Equipped with 6-Speaker Audio System (RPO UZ6)

This PI was superseded to update recommended field. Please discard PIC5768.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customer may comment that when using Onstar, Bluetooth, or Handsfree Calling, the person they are talking to hears excessive static. This noise may also be described as wind or road type noise.

Recommendation/Instructions

Updated calibrations have been released in TIS2WEB. Please reprogram the radio using SPS.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
R0759	Radio Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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