



Service Bulletin

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Cruise Control Buttons Not Back Lit

Models: 2007-2011 Chevrolet Silverado
2007-2011 GMC Sierra
With RPO K34
Without RPO YE9

This PI was superseded to update model years. Please discard PIT4978.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Product information Update: For 2007-2011 Sierra/Silverado pickups with base Trim (minus YE9) and cruise control (K34) the cruise control buttons located on the left side of the steering wheel are not back lit. This will not affect the operation of the cruise control feature.

Recommendation/Instructions

This is a normal characteristic and no repair attempts should be made.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION