



Service Bulletin

PRELIMINARY INFORMATION

Subject: Click Clunk Pop Type Noise From Front When Turning

Models: 2008 - 2013 Chevrolet Express
2008 - 2013 GMC Savana

This PI was superseded to update model years. Please discard PIT5054.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of a click, clunk, pop type noise coming from the front end. This noise is most noticeable while turning left or right at slow speeds up/down an incline.

This noise may be caused by the front bumper cover contacting the fender, as shown below:



1. Left Front Park/Turn Lamp
2. Grill
3. Upper Bumper Cover
4. Left Front Fender

When inspecting for contact make sure the van is on flat level ground or a drive on hoist. A frame supporting hoist can allow the body/frame to flex and the contact area may be missed. Also a visual inspection of the left to right front bumper alignment may reveal the contact.

Recommendation/Instructions

To correct this concern, perform a left/right front bumper alignment.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
B0260	Front Bumper Alignment	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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