



Service Bulletin

PRELIMINARY INFORMATION

Subject: High Pitch Sound From Radio Display

Models: 2012 Buick Enclave
2012 Chevrolet Malibu
2012-2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe, Traverse
2012 GMC Acadia
2012-2013 GMC Sierra, Yukon
Equipped with radio RPO US8 or UUI

This PI was superseded to update model years. Please discard PIT5166A.

Condition/Concern

Customers may comment about a high pitch buzz, whine, squeal, or hum noise from the radio display. Most noticeable when the volume is very low or off.

Recommendation/Instructions

Engineering is researching this concern. Please do not make any further repairs. This PI will be updated when further information is available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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