



Service Bulletin

PRELIMINARY INFORMATION

Subject: Oil Filter Contact with A/C Compressor Hose

Models: 2012-2013 Chevrolet Captiva Sport
with 3.6L Engine (RPO LFX)

Condition/Concern

Oil leak from the oil filter due to filter rubbing on the A/C compressor hose.

Recommendation/Instructions

If this condition is encountered, call TAC to start a case for tracking purposes.

A new A/C compressor hose is in development to create the proper clearance.

In the meantime dealers are encouraged to replace the PF63 oil filter with the shorter PF48 to gain clearance.

Customer Information

Please communicate to the customer that an alternate oil filter (AC Delco - PF48) has been installed to increase the clearance between the oil filter and the A/C line and that this oil filter should be used during future oil and filter changes.

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern that will not require this alternate oil filter.

Once this solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
J0950	Oil Filter Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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