



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Easy Exit Seat And/Or Power Tilt Column Operation

**Models:** 2008 - 2013 Buick Enclave  
2007 - 2013 Cadillac Escalade Models  
2007 - 2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe  
2009 - 2013 Chevrolet Traverse  
2007 - 2013 GMC Acadia  
2007 - 2013 GMC Sierra, Yukon, Yukon XL, Yukon Denali Models  
2008 - 2010 Hummer H2  
2007 - 2010 Saturn Outlook

*This PI was superseded to update model years and recommended field. Please discard PIT4089G.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some owners may comment that they are unable to set a personalized easy exit seat and/or power tilt column position and they will only move a predetermined amount.

### Recommendation/Instructions

This is a normal operating characteristic of the easy exit seat and/or power tilt column. The easy exit seat will move rearward approximately 3 inches when the feature is activated and the power tilt column will raise approximately 1 1/2 inches.

If the owner wishes to have the seat move back further and/or power tilt column to raise further, the exit button can be pressed on the door panel to get additional movement, until the seat is all the way back and tilt column all the way up.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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