



Bulletin No.: PIC5719A

Date: Oct-2012

# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Revised Torque Spec For Installing GM Dealer Installed Accessory Roof Rack PN 95932736 And 95932737

**Models:** 2012 to 2013 Chevrolet Sonic

**All Models**

*This PI was superseded to include info for the new torque tool and WPC ordering info. Please discard PIC5719.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Revised roof rack installation Torque Specs.

### Recommendation/Instructions

When installing the GM accessories roof rack part numbers 95932736 And 95932737 the Torque spec has been revised. When installing the roof rack kit DO NOT exceed 4.0 NM. Failure to follow this revised spec may result in damaging the roof panel. The GM accessory kits will be revised in the future with the new specs and tool, but currently is not available.

Future kits will include a revised torque tool (see below). For existing inventory with the current design torque tool, a new torque tool can be obtained from the Warranty Parts Center, if needed. To obtain the new torque tool (WPC #643), Complete the attached form and submit to the Warranty Parts Center.

Current Torque Tool:



New Torque Tool:



Use the attached form to request parts from the WPC:

For complete form, do not enlarge (zoom in) before printing from SI.

WPC Parts Request Form

To: Warranty Parts Center  
"E-Mail" [warrantypartscenterusa@gm.com](mailto:warrantypartscenterusa@gm.com)  
or WPC Fax #: 248-371-0192

Attn: Jeanette Dunn

Part Being Requested:

(1)WPC #

(2)WPC #

(3)WPC #

(4)WPC #

(5)WPC #

(6)WPC #

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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