



Service Bulletin

PRELIMINARY INFORMATION

Subject: Paint Chipped Under Luggage Rack Roof Rails

Models: 2010 - 2011 CTS Sport Wagon
Built Prior To September 12, 2011

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customer may comment that paint on roof may appear chipped under the vehicle's Luggage Rack Roof Rails. This concern is due to the rail's seals allowing the Luggage Rack Roof Rails to contact the vehicle's roof.

Reference the attached photo for area of concern:



Recommendation/Instructions

Replace both Luggage Rack Roof Rail Assemblies using current listed part numbers. Replacement assemblies have improved seals to prevent this concern. Repair paint on vehicle's roof as necessary.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
B2943	Luggage Carrier Side Rail Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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