Bulletin No.: PIP5068

Date: Oct-2012

Service Bulletin

PRELIMINARY INFORMATION

Subject: Noise Or Vibration From The Engine Or Transmission

Models: 2012 - Chevrolet Express, Silverado

2012 – GMC Savana, Sierra

Equipped with the 4L60E (M30) Transmission and the 4.3 (LU3), 4.8 (L20) or the 5.3 (LMF) engine

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment of a knock noise or vibration from the engine or transmission on vehicles built between August 15, 2011 and October 31, 2011. The condition may increase with engine RPM.

The engine flex plate should be inspected for being cracked.

Recommendation/Instructions

If the engine flex plate is found to be cracked. The flex plate and transmission bell housing should be replaced.

Parts Information

Part Number	Description	QTY
24206953	Bell Housing	1
12555640	Flex Plate (Fly Wheel) 4.3 (LU3)	1
12637677	Flex Plate (Fly Wheel) 4.8 (L20) 5.3 (LMF)	1

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
K7040	Torque Converter Housing Replacement	Use Published Labor Operation Time

Additional SI Keywords:

flywheel flexplate

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that

your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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