



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Loose Battery Cover Or Missing Battery Cover Latch In Rear (Trunk) Compartment

**Models:** 2013 Cadillac ATS

*This PI was superseded to update Labor Op information. Please discard PIC5754.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

The battery cover latch may have become separated from the cover plate allowing the cover to fit loosely on the trunk rear compartment side trim.

### Recommendation/Instructions

**Important:** The cover is now available separately through the GM Warranty Parts Center (WPC). Do NOT replace the rear compartment side trim for this condition.

A replacement battery cover that contains a revised latch will soon be released through GM CCA. Until then, a replacement cover can be obtained through the WPC by ordering WPC657.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
C4258	Rear Compartment Side Trim Panel Stowage Compartment Cover Replacement	Use Published Labor Operation Time

Use the attached form to request parts from the WPC:

For complete form, do not enlarge (zoom in) before printing from SI.

WPC Parts Request Form

To: Warranty Parts Center  
"E-Mail" warrantypartscenterusa@gm.com  
or WPC Fax #: 248-371-0192

Attn: Jeanette Dunn

Part Being Requested:

- (1)WPC #
- (2)WPC #
- (3)WPC #
- (4)WPC #
- (5)WPC #
- (6)WPC #

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

---

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION