



Service Bulletin

PRELIMINARY INFORMATION

Subject: Navigation Radio Mapping Data Location Information

Models: 2013 Buick Encore, LaCrosse, Regal, Verano
2013 Chevrolet Camaro, Cruze, Equinox, Malibu, Volt
2013 Cadillac ATS, SRX, XTS
2013 GMC Terrain

This PI was superseded to update recommended field. Please discard PIC5722.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment of no map DVD, Compact Flash Card, or SD card supplied with the vehicle.

Recommendation/Instructions

Please refer to the SPID label or GM VIS to verify RPO codes IO6 or UY4 (Cadillac CUE) or UHQ (Chevrolet MyLink/Buick IntelliLink with Navigation) is listed. Vehicles equipped with RPO IO6, UY4, or UHQ have mapping data stored internal to the radio. No external media supplied with the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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