



Service Bulletin

PRELIMINARY INFORMATION

Subject: Passengers Window Express Down Feature Inoperative

Models: 2007 - 2013 Chevrolet Silverado

2007 - 2013 GMC Sierra

This PI was superseded to update model years. Please discard PIT4228C.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment that their passenger window express down feature is inoperative.

Recommendation/Instructions

The passenger window express down feature is no longer a standard option like on the previous models. Models equipped with either Memory Seats (RPO AN3) and/or Power Folding Mirrors (RPO DL3) will have the passenger window express down feature. If the vehicle does not have one of the RPOs listed above, this is a normal operating characteristic.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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