



Service Bulletin

PRELIMINARY INFORMATION

Subject: Head-Up Display (HUD) Displays Double Image

Models: 2013 Cadillac ATS

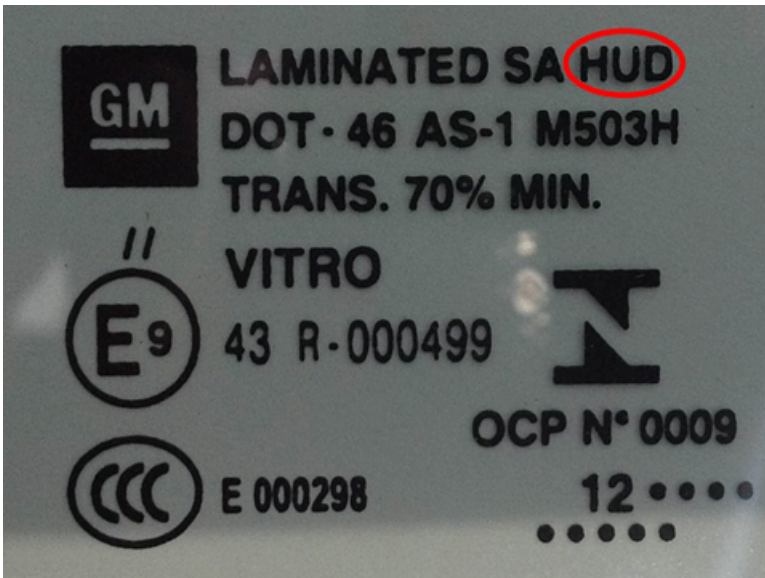
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The technician may notice during the PDI process that the Head-Up Display (HUD) image is doubled or blurry. This may be caused by installation of a Non-HUD windshield.

Recommendation/Instructions

Verify the type of windshield installed in the car by inspecting the glass information label painted on the lower right corner of the glass. The first line of information should have "HUD" written on it - as reflected in the following photo:



If the information does not say "HUD", replace the windshield with the correct part number based on vehicle build content.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
C0034	Windshield Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION