

WC38 - Retrofitting Belt Guide (Workshop Campaign)

Vehicle Type: **911 Carrera Cabriolet (991)/911 Carrera S Cabriolet (991)**

Model Year: **2012**

Concerns: **Belt deflector for front three-point belt**

Information: This is to inform you of a voluntary Workshop Campaign on the above-mentioned vehicles. There is the possibility that the area behind the cover for the belt opening is visible on the affected vehicles due to increased component tolerances.

To improve the appearance of the belt opening, an additional belt guide will be retrofitted on the belt deflection fitting in order to conceal it.

Action Required: Retrofit additional belt guide on the belt deflection fitting for the front three-point belt.

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This Campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. This campaign affects 1,495 vehicles in North America.

Note: **DO NOT ORDER PARTS FOR THIS CAMPAIGN. THEY WILL BE AUTOMATICALLY ALLOCATED TO YOUR DEALERSHIP.**

Parts Info:	991.803.835.01	⇒ Belt guide (left)	1
	991.803.836.01	⇒ Belt guide (right)	1

Work Procedure: See Attachment "A".

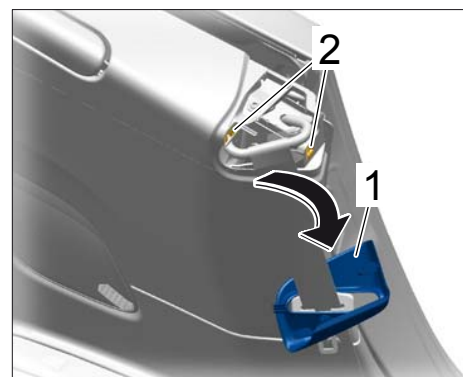
Claim Submission: See Attachment "B".

Attachment "A": **Work Procedure****Information**

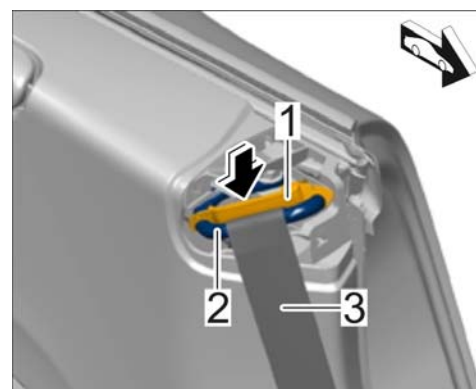
The procedure described here must be carried out **on both belt deflectors for the front three-point belt**.

The figures show the work to be carried out on the **left** side of the vehicle in direction of travel. The work on the right side of the vehicle must be carried out in the same way.

- 1 Open rear side windows.
- 2 Retrofit belt guide on the **left** side of the vehicle.
 - 2.1 Unclip belt deflector cover $\Rightarrow$ *Figure 1 -1-* by pulling it forward out of the clips $\Rightarrow$ *Figure 1 -2-* ($\Rightarrow$ *Figure 1 -arrow-*) and leave it hanging on the three-point seat belt.

*Figure 1*

- 2.2 Press in belt guide $\Rightarrow$ *Figure 2 -1-* on the belt deflection fitting $\Rightarrow$ *Figure 2 -2-* ($\Rightarrow$ *Figure 2 -arrow-*) so that the belt strap $\Rightarrow$ *Figure 2 -3-* is positioned between the belt deflection fitting and belt guide.
 - 2.3 Re-install belt deflector cover.
 - 2.4 Check that the seat belt extends and retracts properly.
 - 2.4.1 Pull the belt strap fully out of the automatic belt device.
 - 2.4.2 Allow the belt strap to retract back into the automatic belt device.

*Figure 2*

If the seat belt does not extend or retract correctly, first check that the belt guide is engaged correctly in the belt deflection fitting.

- 3 Retrofit belt guide on the **right** side of the vehicle.

To do this, complete Steps 2.1 to 2.4 on the right side of the vehicle.

4 Close rear side windows.

5 Enter the workshop campaign in the Warranty and Maintenance booklet.

Attachment "B": **Claim Submission** - Workshop Campaign WC38

Warranty claims should be submitted via WWS/PQIS.

Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.

Scope 1: Only relevant for the Boxster (981)/Boxster S (981) - see Technical Information for this vehicle type.

Scope 2:



Information

Scope 2 pertains only to vehicles not affected by workshop campaign WC40 or if workshop campaign WC40 was already carried out on the vehicle.

Working time:

Retrofitting belt guide

Labor time: **11 TU**

Includes: Removing and installing belt deflector cover

Parts required:

991.803.835.01 Belt guide, left 1

991.803.836.01 Belt guide, right 1

⇒ **Damage code WC38 066 000 1**

Scope 3:



Information

Scope 3 must be invoiced only if this campaign (WC38) is completed together with workshop campaign WC40.

Removal and installation of the belt deflector cover is already included as part of workshop campaign WC40.

Working time:

Retrofitting belt guide

Labor time: **3 TU**

Parts required:

991.803.835.01 Belt guide, left 1

991.803.836.01 Belt guide, right

1

⇒ **Damage code WC38 066 000 1**

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