

WB47 - Re-programming Compact Disc Radio (CDR-30) (Workshop Campaign)

Vehicle Type: **Cayenne (9PA)/Cayenne S (9PA)
Cayenne GTS (9PA)/Cayenne S Transsyberia (9PA)**

Model Year: **As of 2009 up to 2010**

Equipment: CD radio "Porsche CDR-30" (I-no. 8DR)

Concerns: **CD radio "Porsche CDR-30"**

Information: There is the possibility that the coding of the CDR-30 will be lost on the affected vehicles due to a software error.

This can result in the following fault symptoms:

- Bad radio reception.
- Personal settings (e.g. preset stations) are lost.
- Bluetooth will not work.

To remedy the situation, re-program the CDR-30 system software using an Update CD.



Information

If one or more of the fault symptoms listed above are already present or occur after you update the CDR-30 software, the CDR-30 must be replaced.

Replacement of the CDR-30 must be processed using a **separate warranty claim** and **cannot** be invoiced under the workshop campaign number.

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This Campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair.

Tools: Battery charger (current rating of at least 40 A)
CDR-30 Update CD, Part No. WKD.951.910.11



Information

The Update CD:

- must be used again as part of the **workshop equipment** and
- must **not therefore be left in the vehicle** and must **not be given to the customer**.

NOTICE

Malfunctions in CDR-30 - data loading operation interrupted

- **If the data loading operation is interrupted due to a voltage drop, malfunctions can occur in the CDR-30.**
- ⇒ **Before getting started, connect a suitable battery charger with a current rating of at least 40 A to the jump-start terminals in the engine compartment.**

Work Procedure: See Attachment "A".

Administrative Procedure: See Attachment "B".

Attachment "A": **Work Procedure**

- 1 Connect a battery charger with a **current rating of at least 40 A** to the vehicle.
- 2 Switch on the ignition.
- 3 Switch on CDR-30 and press the **CD AUX** button.
- 4 Load the Update CD into the CDR-30:
 - 4.1 If there is a CD in the CDR-30, remove it. For systems with a CD autochanger, remove all CDs from the autochanger.
 - 4.2 **Insert Update CD, Part No. WKD.951.910.11**, into the CD slot.

For systems with a CD autochanger, press the Eject button to do this. In the CD autochanger menu that appears, select an empty CD compartment (e.g. compartment 1) and insert the Update CD into the CD slot.
- 5 Confirm the query for starting the CDR-30 update by selecting "Yes" (already pre-selected). Do this by pressing the right rotary knob on the CDR-30.

The modules are downloaded automatically from the Update CD.
A progress bar appears in the display showing how the download is progressing from 0% to 100%.
The following messages appear when the download is 100% complete:

⇒ "Software download on device CDR-30 Checking data – Please wait"

⇒ __CDR-30__ successful

... Modules done
- 6 Confirm "OK" in the display by pressing the right rotary knob.

If the message "Error – CD unreadable" or "CD invalid" appears in the display, please ignore this message.
- 7 Eject the Update CD from the CDR-30.

- 8 If you removed CDs from the CDR-30, re-insert them.
- 9 Check that the CDR-30 is working.
- 10 Switch off the ignition.
- 11 Switch off the battery charger and disconnect it from the vehicle.
- 12 Enter the workshop campaign in the Warranty and Maintenance booklet.

Attachment "B": **Administrative Procedure** - Workshop Campaign WB47

Warranty claims should be submitted via WWS/PQIS.

Note: Open campaigns can be checked by using the PIWIS Vehicle Information link.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS.

Working time:

Re-programming CDR-30 (system software)

Labor time: **20 TU**

Invoicing: ⇒ Damage Code WB47 066 000 1

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