## Process for Updating Our Navigation Systems to More Recent Maps

TO: SDC EST CEN WST

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DEPARTMENT: Marketing

DATE: 10/23/2012

CATEGORY: Veh Sales/Mktq

Please note: updates to 2012 model year Impreza and Forester vehicle navigation systems are now available from Nokia via the following link: www.navigation.com/subaru-na

Although '12 systems are the first to go live on this new update system, additional carlines and newer model years will soon be available for updates as well. Customers interested in updating their navigation systems can do so through the following process:

- 1. With vehicle on, eject SD Card (see pg. 18 in Navigation System Owner's Manual for SD card ejection procedure)
- 2. Insert SD card into computer SD card reader
- 3. Open web link: www.navigation.com/subaru-na
- 4. Click "Buy Updates or Extras"
- 5. Register a user ID and password
- 6. Select head unit (currently only 12MY Impreza and Forester head unit available)
- 7. Select update for purchase
- 8. Download Naviextras Toolbox to computer
- 9. Use Naviextras Toolbox to download update to SD card
- 10. Replace SD card in vehicle navigation head unit with vehicle off
- 11. Turn on vehicle to confirm update

For additional questions about the update process and the Naviextras Toolbox software, please visit the FAQ on the Subaru Navigation Update page: <a href="https://subaru-na.naviextras.com/shop/portal/howto-guide?guide=Toolbox">https://subaru-na.naviextras.com/shop/portal/howto-guide?guide=Toolbox</a> (May require user registration or logging in as Guest to access FAQ.)

Thank you, Subaru of America Product Management and Marketing Teams