//ALL 12/12/2012 to 01/30/2013
TO: Hyundai Dealership General Managers, Sales Managers, Service Managers, Parts Managers, and Warranty Administrators
FROM: Hyundai Motor America
DATE: 12/12/2012
SUBJECT: Service Campaign TN6 - 2013 Santa Fe Cluster Software Update. (TSB# 12-01-049) -Dealer Stock-

Hyundai Motor America is conducting a Service Campaign to update the instrument cluster software on certain dealer stock 2013 Model Santa Fe vehicles. Service campaign TN6 provides a procedure to update the instrument cluster software.

In order to identify only those vehicles affected by Service Campaign TN6, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TN6.

A listing of VEHICLES is also located on **WEBDCS**, **SERVICE** tab, select **INFORMATION**, and select **UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK.**

TSB #12-01-049 is available on HMAService.com as of December 12, 2012. It contains instructions on performing the service and submitting the campaign claim.

Applicable software for this campaign is available on Hyundai's Service Website as of December 12, 2012.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA

TO: Hyundai Dealership General Managers, Sales Managers, Service Managers, Parts Managers, and Warranty Administrators
FROM: Hyundai Motor America
DATE: December 13, 2012
SUBJECT: **2012 Model Year Veloster Recall Campaigns Pre-Notification**

Hyundai has notified the National Highway Traffic Administration (NHTSA) of its intent to conduct two recall campaigns for certain 2012 Velosters.

The campaigns are as follows:

1. Replace the rear brake calipers on certain Hyundai Velosters equipped with manual transaxles produced beginning on July 02, 2011 through February 27, 2012. Approximately 4,300 vehicles are involved in this Recall.

2. Inspect, and if necessary, replace the Panoramic Sunroof Assembly on certain 2012 Model Year Velosters produced beginning November 01, 2011 through April 17, 2012. Approximately 13,000 vehicles are involved in this Recall.

- **TECHNICAL SERVICE BULLETINS** describing the procedures to perform the recalls will be posted on HMAService.com when they become available.

- **CAMPAIGN PARTS** as specified in the applicable Technical Service Bulletins will be available to dealers prior to the customer notification mailings.

- **CUSTOMER NOTIFICATION LETTERS** for these recalls will be mailed to all affected customers in January 2013.

Dealerships will receive additional information regarding the recalls as it becomes available.

Consumers should be directed to contact the Hyundai Customer Connect Center at 800-633-5151 for any questions or inquiries.

Hyundai appreciates your cooperation and support.

HYUNDAI MOTOR AMERICA