

//ALL 12/05/2012 to 01/11/2013
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 12/05/12
SUBJECT: Update: Service Campaign TM3 - 2013 Elantra Sedan and
Coupe Front Brake Pad Replacement (TSB# 12-01-036-1) -Dealer
Stock-

Hyundai Motor America has added additional vehicles to Service Campaign TM3. Service Campaign TM3 provides the service procedure to replace front brake pads on certain dealer stock Elantra sedan and coupe vehicles.

In order to identify only those vehicles affected by Service Campaign TM3, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TM3.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK.

TSB #12-01-036-1 is available on HMAService.com as of December 05, 2012. It contains instructions on performing the service and submitting the campaign claim.

An initial shipment of front brake pad kits for newly added vehicles began shipping on December 4th to affected dealers in their weekly parts shipment. Additional front brake pad kits can be ordered following normal parts ordering procedure.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA