

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [ElsaWeb Newsletter](#) section in the Technician References menu.

# VW ElsaWeb Newsletter



Das Auto.

Edition 14: December 3, 2012

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## Quick Reference Specification Books

Electronic copies of the Quick Reference Specification books are on ServiceNet. To locate the books, go to **Technician References**, select **Quick Reference Specification Books**, and then choose the correct model and year of the vehicle. The link to ServiceNet is <https://www.vwhub.com/snet/ict/en/web/vw/technician-references/quick-ref-spec-books>.

## Feedback Corner

The Quality Rewards program is driven by you! So, keep those feedbacks coming. You can earn Generation VW Bucks for each feedback that you send in. And, the Generation VW Bucks will automatically be added to your account and can be used for a variety of awesome prizes. So far we have already given away over 140,000 Generation VW Bucks!

This week's feedback is from James, regarding the brake line flaring tool. He states:

"The procedure for flaring brake lines never clearly states that the "stop" on the upper part of the flaring tool should be opened before engaging spindle nut onto the brake line. Failure to open this "stop" will result in damage to the tool and line as well as an improper or incomplete

flare."

This feedback was examined by the Service Information Team, the procedure reviewed and then updated to help make the process clearer. James included his full name and email address with the feedback and will be receiving Generation VW Bucks for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
12	16	2

\*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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## Technical Bulletins

20-12-02 - High Pressure Fuel Pump Diagnosis (2031426)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Tiguan, Eos, CC, GTI, Beetle, Jetta	2009–2013	2.0L (CCTA, CBFA)	All	All	All
Engine Crank, No Start after Long Periods without Driving. Engine may run rough, and or MIL-ON with DTC P0087-low fuel pressure stored in ECM Fault Memory.					

90-12-03 - Fuel Gauge Does Not Read Full after Maximum Refueling (2031839)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2012	All	All	AT_CM600027	AT_CM666413
Fuel gauge may display 1 to 2 bars under the full mark after maximum refueling.					

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## Tech Tips

Currently, the Service Information Team is working to move the Tech Tips to ElsaWeb. The Team has transferred the majority of the 2007–2012 Tech Tips to ElsaWeb and is continuing to work to transfer all Tech Tips over the next few months. The Team thanks you for your patience during this transition.

No new Tech Tips in ElsaWeb.

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## Campaigns

No new Campaigns in ElsaWeb.

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## Updates

23L3 TDI ECM/EDC Software (FED_EMS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2013	2.0L TDI(CKRA)	DSG(02E) or Manual(02Q)	1VW__A3_DC000001	1VW__A3_DC013449
Condition: This update has been proactively released to ensure installation of latest available ECM/EDC software to address customer satisfaction.					

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## Repair Manuals

Elsa Name	Model	Book Updated	Reason
357	CC 2009–2012	Engine Mechanical, Fuel Injection and Ignition CNNA, BLV	Factory Update
358	CC 2013>	Engine Mechanical, Fuel Injection and Ignition CNNA	Factory Update
Multiple	Multiple	Towing Guide	Factory Update
Multiple	Multiple	Refrigerant R134a Servicing	Correction
162, 5C	Jetta 2011> Beetle 2012>	Generic Scan Tool	Update
162, AJ5	Jetta 2011>	Generic Scan Tool	Update
1C, 1Y	New Beetle 1998–2010	Generic Scan Tool	Feedback# 613696
1C, 1Y	New Beetle 1998–	Body Exterior	Feedback#

	2010		658713
1F	EOS 2007>	Body Exterior	Feedback# 655923
1J, 9B, 9M	Golf, Jetta, R32 1999-2005	Generic Scan Tool	Feedback# 579083
1K1	Rabbit, GTI 2006- 2009	Rear Final Drive OAV	Factory Update
3D	Phaeton 2004-2006	Automatic Transmission	Factory Update
521, 5K1	Golf,GTI 2010>	Fuel Supply System CBTA, CBUA	Factory Update
7P5	Touareg 2011 >	Engine Mechanical, Fuel Injection and Glow Plug CNRB	Correction
AJ5	Jetta Sportwagen 2010>	Body Exterior	Feedback# 658696

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## Wiring Diagrams

No new Wiring Diagrams in ElsaWeb.

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## Suggestions:

Please send comments or suggestions to: [ywoa.WorkshopInformation@vw.com](mailto:ywoa.WorkshopInformation@vw.com)

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