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VW ElsaWeb Newsletter



Edition 7: October 15, 2012

Content

- [How to Create a Valid Feedback Submission](#)
- [Feedback Corner](#)
- [Technical Bulletins](#)
- [Tech Tips](#)
- [Campaigns](#)
- [Updates](#)
- [Repair Manuals](#)
- [Wiring Diagrams](#)
- [Suggestions](#)



How to Create a Valid Feedback Submission

An efficient feedback is one that is created in the correct reference medium with a complete document path. Correct categorization of your feedback ensures proper routing to the responsible Service Information Team member and avoids delays in feedback resolution. For example, when you have a feedback regarding a labor operation, make sure you are in that specific SRT procedure, and you have not moved to another section, such as a repair manual procedure. This is important because the reference medium of your feedback is populated automatically at the time you select the "Create" button on the Feedback screen. And, depending where you are at in the Service Information, the document path also is populated automatically. Being in the correct place when creating a feedback ensures that the appropriate Service Information Team is reviewing the correct information to fix any errors as well as providing you with a quick response.

Feedback Corner

The feedback of the week is from David regarding an issue with a wiring diagram. He says:

"There are descriptions written in Duetsch that must be translated and corrected."

This feedback was reviewed by the Service Information Team and an updated wiring diagram was loaded into ElsaWeb. David included his full name and email address with the feedback and will be receiving Generation VW Bucks for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
17	31	5

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

[Back to top](#)

Technical Bulletins

94 12 02 - Daytime Running Lamp Bulb Inoperative					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012—2013	All	All	All	All
Under certain conditions (speed, force, temperature, time) the Day Time Running Light (DRL) bulb can be subjected to premature failure. Excessive shock is generated from closing the hood caused by allowing it to drop from too great of a distance, which could result in premature failure of the DRL bulb filament.					

91 12 22 - Bluetooth® System Identification					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2009—2013	All	All	All	All
To understand how to identify the various Bluetooth systems by:					
<ul style="list-style-type: none">• Visual Identification<ul style="list-style-type: none">• PR Code• Part Number					

97 12 01 - Diagnostic Connector - No ECM Communication					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2003—2004	3.2L BAA	All	All	All
The signal ground wire may be missing from pin 5 of the diagnostic connector.					

64 12 03 - Window Enters Pinch Protection with No Obstructions Present					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2012—2013	All	All	AT_CM600027	AT_DM621311

Customer may complain front window(s) will not go up all the way without entering pinch protection or they may have to hold the button continuously to get the window to close.

[Back to top](#)

Tech Tips

34-12-01TT - G 060162 A2 Automatic Transmission Fluid (ATF) Color Variation					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	All	All	All	All	All

Because of a supplier change, a variance of color in automatic transmission fluid (ATF) part number G 060162 A2 may be noted. The different colors are shown below. The difference in color does not affect the fluid; both colors are okay for use and can be used together.

55-12-03TT - Rear Lid Will Not Power Close, No Faults Stored					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat Wagon	2006—2010	All	All	All	All

When diagnosing a power rear lid that will power open but will not power close, check operation of luggage compartment lamp W3. Lamp should be on with rear lid open, and off with rear lid closed. If lamp is not on with rear lid open, disconnect lamp and attempt to power close rear lid. If rear lid closes with luggage compartment lamp W3 disconnected, replace lamp for a possible failed diode.

58-12-01TT - Turn Signals Flash While Power Sliding Doors Are Opening					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2009—2013	All	All	All	All

Power Sliding Side Door Open Flash is a feature that can be enabled or disabled by the customer. When enabled, the left and right exterior hazard lights will flash for 12 seconds when either sliding door is opened. This will alert other drivers in the area that passenger(s) could be entering or exiting the vehicle.

91-12-14TT - Radio Inoperative After UPDATE 91J7 SD Card Software Update					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2013	All	All	All	All
CC	2013	All	All	All	All
EOS	2013	All	All	All	All
Golf/GTI	2013	All	All	All	All
Jetta	2013	All	All	All	All
Passat	2013	All	All	All	All
Tiguan	2013	All	All	All	All

If radio is inoperative after performing UPDATE 91J7, start by checking the current software level of the radio. Software level may have changed during update, so software level must be checked again after update has failed. If radio cannot be reached in Vehicle self-diagnosis, software level can be

checked by running GFF and printing or saving diagnostic log.

96-12-06TT - "Steering Column Defective" Message on MFI

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2006—2010	All	All	All	All
CC	2009—2012	All	All	All	All

Be aware that the MFI message "Steering Column Defective" does not necessarily indicate the electronic steering column lock (ESCL) requires replacement. Be sure to check faults in 25- Immobilizer and 46- Convenience System before performing repair. Fault 00003-014 "Control module defective" in AW 25 and/or AW 46 may indicate a concern with the comfort module.

[Back to top](#)

Campaigns

No new Campaigns in ElsaWeb.

[Back to top](#)

Updates

96C7 Micro Switch for Oil Level (NVLW)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012—2013	CDVB	All	1VW_M_A3_C_000165	1VW_M_A3_D_015433

This update has been proactively released to prevent continuous illumination of the "oil level low" displayed in the MFI after oil has been properly filled by providing the missing signal to instrument cluster as hood is opened and closed. This signal is necessary to reset the oil level indicator in the instrument cluster.

64C7 Window Motors

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2012—2013	All	All	3VW__AT_CM601259	3VW__AT_DM629373

This update has been proactively released to prevent window(s) entering pinch protection with no obstructions present.

23K9 Touareg TDI Software					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2011	3.0L CATA	All	WVG__BP_BD001104	WVG__BP_BD007581
Touareg	2012	3.0L CATA	All	WVG__BP_CD000029	WVG__BP_CD012261
<p>This update has been proactively released to prevent a MIL ON condition with the following DTCs stored in ECM/EDC Fault Memory:</p> <ul style="list-style-type: none"> • P208C – Reductant Pump “A” Control Circuit Low • P208E – Reductant Injection Valve Stuck Closed Bank 1 Unit 1 • P20EE – SCR NOx Catalyst Efficiency Below Threshold Bank 1 <ul style="list-style-type: none"> • P150A – Engine Off Timer Performance 					

[Back to top](#)

Repair Manuals

Elsa Name	Model	Book Updated	Reason
AJ5	Jetta Sportwagen 2010>	Body Repair	Factory Update
162	Jetta 2011>	Electrical System Hybrid CNLA	Feedback# 618305
1J, 9B, 9M	R32 2004 Jetta 1999—2005 Golf 1999—2005	Heating, Ventilation and Air Conditioning	Feedback# 624693
1J, 9B, 9M	R32 2004 Jetta 1999—2005 Golf 1999—2005	Engine Mechanical, Fuel Injection and Ignition AEG, AVH, AZG, BBW, BEV	Feedback# 610711
357, 358, 3C	CC 2009—2012 CC 2013> Passat 2006—2010	Heating, Ventilation and Air Conditioning	Factory Update
5K1	Golf/GTI 2010>	Heating, Ventilation and Air Conditioning	Factory Update
5C1, 5C7	Beetle 2012>	Engine Mechanical, Fuel Injection and Glow Plug CJAA	New
7L	Touareg 2003—2010	Suspension, Wheels, Steering	Factory Update
A32	Passat 2012>	Body Interior	Factory Update

[Back to top](#)

Wiring Diagrams

Elsa Name	Model	Book Updated
162	Jetta 2011 >	Component Locations: Relays
1K2	Jetta 2005—2010	Climatic, from April 2008
3D	Phaeton 2004—2006	Component Locations: Access/Start Authorization System
5C1	Beetle 2012 >	<ul style="list-style-type: none"> • Keyless entry system, from April 2011 • Keyless entry system, from July 2012 <ul style="list-style-type: none"> • Climatic, from April 2011 • 2.5L gasoline engine, CBTA, from July 2012 • 2.0L gasoline engine, CCTA, from July 2012
5K1	Golf/GTI 2010 >	<ul style="list-style-type: none"> • Compass, from May 2009 • Seat lumbar support adjustment, without power seats, from July 2008 • Seat lumbar support adjustment, without power seats, from August 2010 <ul style="list-style-type: none"> • Auxiliary heater, from November 2009 • Auxiliary heater (PTC), from November 2011 • Auxiliary heater (PTC), from November 2009 • Access/start authorization, from May 2010
7LA	Touareg 2003—2007	CAN-Bus Network, from November 2003
A32	Passat 2012 >	<ul style="list-style-type: none"> • Standard equipment, from January 2011 <ul style="list-style-type: none"> • Climatronic, (9AK), from January 2011 • Multifunction steering wheel, from January 2011

[Back to top](#)

Suggestions:

Please send comments or suggestions to: wvoa.WorkshopInformation@vw.com

[Back to top](#)

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