# VW ElsaWeb Newsletter



Edition 6: October 8, 2012

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### **Technical Assistance Update**

On October 7, 2012, an update will be made to the Technical Assistance (TA) portion of ElsaWeb. This update is for background portions only and will not affect the user functionality. The difference that you will see on Monday, October 8, 2012, is that the application will open in a new window when clicking the TA button in ElsaWeb. ElsaWeb will remain open in the background, and you will be able to use both ElsaWeb and the TA portion at the same time.

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### Feedback Corner

The feedback of the week is from Brandon regarding the wiring diagram for a 2010 Routan. He says:

"For wiring diagram No.47/11 from radio C3 terminal 6 to module video screen C1 terminal 18, the wire color is wrong in the diagram. The wire color is actually Gray with a light blue tracer. Also, from C3 terminal 7 to C1 terminal 19, the wire color is wrong. The actual color of that wire is gray with an orange tracer."

This feedback was reviewed by the Service Information team and the wiring diagram was updated to list the correct wire colors. Brandon included his full name and email address with the feedback and will be receiving Generation VW Bucks for helping improve the quality of the repair information.

Feedback Status				
New	Completed	To Factory		
24	27	5		

<sup>\*</sup>Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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#### **Technical Bulletins**

#### 01-12-28 - Update Programming MIL ON, DTCs P2201, P050E, P2080, P244C and/or P2478 Stored in ECM Fault Memory

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	2.0L TDI (CKRA)	DSG (02E)	All	All
Passat	2012	2.0L TDI (CKRA)	Manual (02Q)	All	All

MIL ON with NOx Sensor fault P2201 and/or Exhaust Gas Temperature Sensor faults P050E, P2080, P244C and/or P2478 stored in fault memory. Diagnostic strategy to sensitive.

# 01-12-29 - Update Programming MIL ON DTCs P0606, P1388 and or P2201 Stored in ECM Fault Memory

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2013	2.0L TDI (CKRA)	DSG (02E)	All	All
Passat	2013	2.0L TDI (CKRA)	Manual (02Q)	All	All

MIL ON with NOx Sensor fault P2201 and/or Engine Control Module faults P1388, P0606 stored in fault memory. NOx sensor diagnostic strategy and ECM monitoring to sensitive.

# 69-12-02 - Airbag Warning Lamp Illuminated in Instrument Cluster, DTC B101614 Stored in Airbag Control Module

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf, GTI, Jetta Sportwagen	2010–2013	All	All	All	All
Jetta Sedan	2011–2013	All	All	All	All

Airbag lamp in instrument cluster may illuminate due to unfastened connector for passenger airbag warning lamp.

	01-12-30 - Engine, Cranks Intermittently or No Crank					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To	
Rabbit/GTI	2006–2007	All	All	All	All	
Jetta	2005–2007	All	All	All	All	

Customer may state that engine cranks intermittently or will not crank. May be more evident when HOT.

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### **Tech Tips**

92-12-01TT · Rain Sensing Windshield Wipers					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	All	All	All	All

Be aware that 2012 Passat vehicles are not equipped with the rain sensing windshield wiper function. --G397 Rain/light recognition sensor is present on all 2012 Passat vehicles, but this sensor is used only for auto headlamp function.

90-12-06TT - Fuel Gauge Inoperative after Instrument Cluster Replacement with Fault 00771

"Fuel level sensor ·G·"					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	1998–2005	All	All	All	All

An inoperative fuel gauge after instrument cluster replacement with fault 00771 "Fuel level sensor - G-" may be caused by gateway (address word 19) coding. To resolve concern, use Vehicle self-diagnosis to code gateway to the same value already stored (coding value is usually 6). After changing coding, cycle key and re-evaluate fuel gauge operation.

57-12-13TT - Releasing the Rear Seat Backrest from Inside the Vehicle					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012–2013	All	All	All	All

If you are unable to open the trunk for any reason, the rear seat backrest can be released from inside the vehicle to access the emergency trunk release. First, use the valet key to open the cover plate on the left side of the parcel shelf, as shown in illustration A. Next, insert a key in the slot at the base of the opening and slide the key to the right until rear seat backrest latch releases, as shown in illustration B. This procedure can also be found in the "Practical Tips" section of the vehicle Owner's Manual.

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### **Campaigns**

No new Campaigns in ElsaWeb.

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### **Updates**

9	91-12-21 - UPDATE – 91J7 RCD 510 (Premium 8) Radio Software (U.S. Only)						
Model(s)	Year	Eng. Code	Trans. Code	VIV	VIN Range From		IN Range To
Jetta	2013	All	All	3VW	AJ_DM200048	3VW	AJ_DM628276
Beetle	2013	All	All	3VW	AT_DM600204	3VW	_AT_DM624771
Golf/GTI	2013	All	All	WVW_	AJ_DW000070	WVW_	AJ_DW079678
EOS	2013	All	All	WVW_	AH_DV000051	WVW_	AH_DV002194
Passat	2013	All	All	1VW	A3_DC000087	1VW	A3_DC038899
CC	2013	All	All	WVW_	AN_DE511312	WVW_	AN_DE528570
Tiguan	2013	All	All	WVG_	AX_DW000108	WVG_	AX_DW530275

Bugs contained in Level 07 software for certain Premium 08 radios may cause Bluetooth audio quality complaints.

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## Repair Manuals

Elsa Name	Model	Book Updated	Reason
162,1K2,5C1,5K1,AJ5	Multiple	Generic Scan Tool CJAA	Correction
1F	EOS 2007–2011 EOS 2012>	Body Repair	Correction
162	Jetta 2011>	Body Interior	Feeback# 604233
All	All	Towing Guide	Feedback# 614211
7B	Routan 2009>	Maintenance	Correction
1K5	Jetta Sportwagen	Body Repair	Factory Update

	2009		
162,1K2,1K5,AJ5	Jetta 2011> Jetta 2005–2010 Jetta Sportwagen 2009 Jetta Sportwagen 2010>	Engine Mechanical, Fuel Injection and Glow Plug CBEA, CJAA	Feedback# 626673, 618138
1K1,5K1	Rabbit/GTI 2006–2009 Golf/GTI 2010>	Generic Scan Tool	Feedback# 618061
A32	Passat 2012>	Suspension, Wheels, Steering	Factory Update

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### **Wiring Diagrams**

Elsa Name	Model	Book Updated
A32	Passat 2012>	<ul> <li>Standard equipment, from January 2011</li> <li>Heating, ventilation and air conditioning via remote start, (4K0),(7U1), from January 2011</li> <li>Heating, ventilation and air conditioning via remote start, (4F6),(7U1), from January 2011         <ul> <li>Ground routing, from January 2011</li> <li>Compass, from January 2011</li> <li>Climatronic, (9AK), from January 2011</li> <li>Climatic system, from May 2012</li> </ul> </li> <li>Automatic transmission 6-speed, CBUA, from January 2011</li> <li>Automatic transmission - DSG 02E, from January 2011</li> <li>Access and start authorization, (7U0),(4F6), from January 2011</li> </ul>
5N1, 5N2	Tiguan 2009- 2011 Tiguan 2012>	<ul> <li>Radio systems/navigation systems, from May 2011</li> <li>Component Locations: Fuses</li> </ul>
5C1	Beetle 2012>	Climatronic, from July 2011
1C	New Beetle 1998–2010	<ul> <li>Air conditioning, engine codes AEG,ALH,AVH,AZG, from June 1999</li> </ul>

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### **Suggestions:**

Please send comments or suggestions to: <a href="www.woa.WorkshopInformation@vw.com">www.woa.WorkshopInformation@vw.com</a>

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