



Service Bulletin

File in Section: -

Bulletin No.: PIC5723A

Date: December, 2012

PRELIMINARY INFORMATION

Subject: Navigation Map Update May Fail To Load

Models: 2008-2012 Cadillac CTS
Equipped with Navigation radio RPO UAV

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Navigation map update may fail to load.

Recommendation/Instructions

The 2012 navigation disc may fail when loading. As a result, shipments of the 2012 navigation disc have been stopped. Please contact the Navigation Disc Center to obtain a 2013 or newer Map disc.

Ordering information: www.gmnavdisc.com or (866) 462-8837.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.