File in Section:

Bulletin No.: PIC5604C

Date: December, 2012

PRELIMINARY INFORMATION

Subject: Poor Remote Transmitter Range/Remote Start Or TPM Indicator On

Models: 2012 Buick LaCrosse - After build date 9/13/11

2012 Buick Regal - After build date 10/5/11

2012 Buick Verano

2012 Cadillac SRX - After build date 8/26/11 2012 Chevrolet Cruze - After Build date 9/26/11 2012 Chevrolet Volt - After build date 9/9/11 2012 SAAB 9-4X - After build date 8/26/11

with Passive Entry Passive Start (PEPS) (RPO BTM)

May or may not set one or more of the following DTCs C0750 C0755 C0760 C0765

This PI was superseded to add DTCs, parts information, and warranty information.

Please discard PIC5604B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment that the remote keyless entry transmitter range is very poor and they have to be very close to the vehicle before the transmitter operates. They may also comment that the Tire Pressure Monitor system indicates dashes for the rear tire pressure readings.

Recommendation/Instructions

Verify the Remote Keyless Entry transmitter range by pacing off approximately 100ft diagonally on all 4 corners of the vehicle. If the RKE range is good, follow the appropriate TPM Diagnostics using Global Service Information. If the RKE range is poor or has a TPM DTC present, replace the RCDLR module.

Parts Information

Part Number	Description
13503205	RCDLR Module

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
R4480	Remote Control Door Lock Receiver Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.