



Service Bulletin

File in Section: -

Bulletin No.: PIC5383A

Date: October, 2012

PRELIMINARY INFORMATION

Subject: TAC Parts Restriction - EBCM And BPMV

Models: 2011-2013 Chevrolet Volt

This PI was superseded to update model years and add Labor Op. Please discard PIC5383.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement process, effective November 1st, 2010 the Electronic Brake Control Module (EBCM) and Brake Pressure Modulator Valve (BPMV) for the Chevrolet Volt are being placed on restriction through the GM Goodwrench Technical Assistance Center (TAC).

Parts on restriction are:

2011-2013 Chevrolet Volt EBCM (GM Part number: 20918875)

2011-2013 Chevrolet Volt BPMV (GM Part number: 20864952)

Note: If the part is being ordered for a non-warrantable concern (i.e. collision, theft, fire... [mlidr]etc) proceed directly to step 7 below (Valid VIN and proof of ownership required).

Recommendation/Instructions

1. Please have a certified Volt technician follow the procedures below prior to contacting TAC.

Important: Do NOT erase DTC's in any of the modules (Especially on intermittent concerns) and do NOT attempt to reprogram software!

2. Please complete the following information below with as much information as possible and as accurately as possible so that it can be e-mailed to TAC.
3. Check and record all diagnostic codes in all modules on the vehicle.
4. Be sure to record what module the DTC came from and any symptom codes associated with the DTCs (see latest version of bulletin 10-07-30-002A for snapshot information).
5. Once the above information has been obtained, please review all P.I and TSB information and all available S.I. diagnostics.
6. If diagnostics lead to a BPMV or an EBCM replacement, contact TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740 (English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and snapshot information as possible prior to contacting TAC.
7. After reviewing the diagnosis, if component replacement is needed, TAC will arrange for ordering of the new component and request that it be shipped overnight.

Note: After reviewing the diagnosis, if component replacement is needed, GM Goodwrench TAC will arrange for ordering of the part(s). When this occurs, record the last 9 digits of the TAC case # to be used by the parts department (in conjunction with the part #) as the CONTROL NUMBER to track shipment of the part. It is not necessary to call TAC for part tracking information.

Parts Information

Model year
Part Number
Description
Qty

2011-2013
20918875
Electronic Brake Control Module
1
2011-2013
20864952
Brake Pressure Modulator Valve
1

Warranty Information

For vehicles repaired under warranty use:

Labor Operation

Description

Labor Time

H2503

Electronic Brake Control Module Replacement

Use Published Labor Operation Time

H2503

Brake Pressure Modulator Valve Replacement

Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.