



Service Bulletin

File in Section: -

Bulletin No.: PIC5245A

Date: December, 2012

PRELIMINARY INFORMATION

Subject: Creak Noise From A-Pillar Area

Models: 2008 - 2013 Cadillac CTS Models

This PI was superseded to update model years and warranty information. Please discard PIC5245.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment of a creak noise coming from the A-Pillar area when going up and down driveways (during body twist).

Recommendation/Instructions

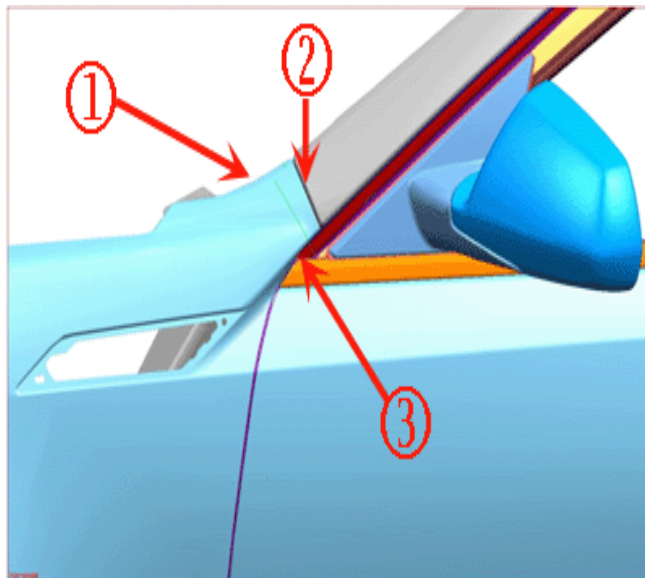
This may be caused by Fender to A Pillar trim contact. Refer to the picture below.

(1) - Loosen the top bolt that's near the windshield (pull out mucket to access bolt),

(3) - Then loosen the lower bolt that's in the door opening by opening the door and pulling back the rubber close out piece.

Use a clear Mylar or ultra-high molecular weight tape (min 1mm thick - obtained from local supplier or via internet search) and add between the panels.

Adjust the fender metal so you have 1mm clearance on all 3 sides (1), (2), and (3) and then tighten the fasteners down.



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Note: Validate the repair by driving up and down driveways (which causes the car to twist).

Warranty Information

The correction for this concern may be one of several repairs described above. For vehicles repaired under warranty, please use the appropriate warranty labor operation based on the actual cause and repair.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.