



# Service Bulletin

File in Section: -

Bulletin No.: PIC5208C

Date: December, 2012

## PRELIMINARY INFORMATION

**Subject:** Important - Assistance For Installing The Camaro Ground Effects

**Models:** 2010 - 2013 Chevrolet Camaro

**This PI was superseded to update model years. Please discard PIC5208B.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Chevrolet Accessories has posted a Camaro Ground Effects installation training video on the Accessory Information Center (AIC) website to assist ADIs and Dealers with proper installation of the Ground Effects package.

### Recommendation/Instructions

The GM Technical Assistance Center has received calls related to the GM Accessory Camaro Ground Effects and problems with the front air dam coming loose. After review of each of the calls it was determined that the installation instructions were not completely followed.

It is important to make sure that all of the front attachment rivets are installed.

Do not use petroleum based cleaning products. If a strong cleaner is required use a 3M general purpose cleaner (P/N 08984). Tape will not adhere to a surface with residue left from petroleum based cleaning products.

Be sure to apply 15 lbs. of pressure to the tape for proper wet out. After the kit has been installed the car should not be driven for 24 hours. The tape that is used during the installation of the front air dam must sit for 24 hours for complete adhesion.

Remember there are two different Ground Effect Kits available.

One is only used on the base model Camaro, the other is only used on the SS model Camaro.

Please make sure your technicians or accessory installers are aware of this information.

The training video is on the GM Training website under Course Number 10210.20D. The video on the GM Training website is broken into sub-sections allowing you to select the necessary information to aid in the installation. They can also be accessed as described below:

### US Dealers:

The path to find the training videos from the Global Connect web site is as follows:

**Important:** If the AIC tab under the Sales Workbench is missing, please contact your Dealers Partner Security Coordinator (which can be located in the Edit Profile tab) and have them allow access to the AIC tab.

GM Global Connect AIC > Support > Training > Accessory Installation > Accessory Installation Videos

Canadian Dealers:

1. From the Global Connect web site, click on the GM Accessories logo from the Home page.
2. From GM Accessories, select Accessory Information Center.
3. From this website, select Resources, then down to Training.

Due to the size, the training material has been separated into four files

1. - Camaro Ground Effects Installation Intro (1 of 4)
2. - Camaro Ground Effects Rear Diffuser Installation (2 of 4)
3. - Camaro Ground Effects Rocker Cladding Installation (3 of 4)
4. - Camaro Ground Effects Front Cladding Installation (4 of 4)

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.