



Service Bulletin

File in Section: -

Bulletin No.: PI0877

Date: December, 2012

PRELIMINARY INFORMATION

Subject: Heated Seat Indicator Lights Momentarily When Activated / Heated Seats Inoperative

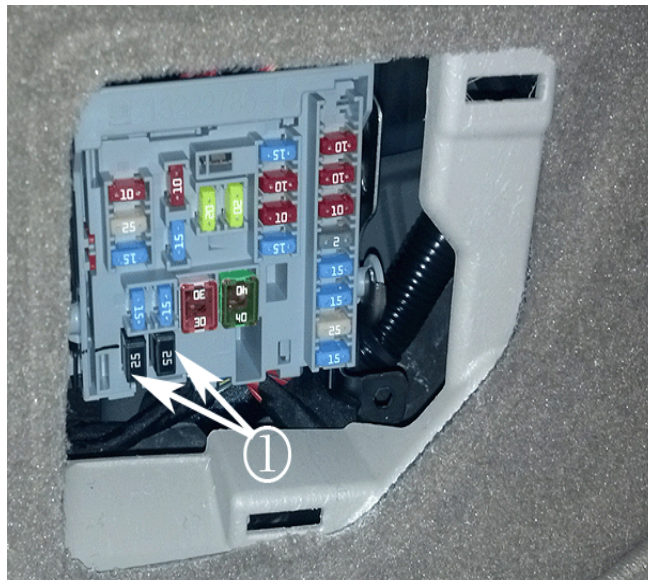
Models: 2013 Cadillac SRX

Condition/Concern

Some customers may comment that the heated seat(s) are inoperative. Pressing the heated seat function button on the center stack may make the heated seat indicator illuminate briefly then turn off. Engineering is currently root causing this concern. It appears the heated seat control module is in logic lock-up.

Recommendation/Instructions

To resolve the condition, remove both 25 amp heated seat circuit breakers (1) from the instrument panel fuse panel as shown in the graphic below. The I/P fuse panel is located on the right side of the center console. Wait at least 30 seconds before reinstalling the circuit breakers.



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This action will remove power from the heated seat control module and reset the heated seat control module correcting the condition. While the initial cause of this concern is under review, the condition does not appear to return after the module is reset.

Warranty Information

Submit a transaction using the Labor Operation below.

Labor Operation	Description	Labor Time
N9999	Electrical Controls – Labor Only	0.2 hr