



# Service Bulletin

File in Section: -

Bulletin No.: PI0864

Date: December, 2012

## PRELIMINARY INFORMATION

**Subject:** Inboard and/or Outboard Front Corners of Driver and/or Passenger Front Seat Cushion Cover Loose, Detached

**Models:** 2013 Cadillac XTS  
**Condition/Concern**



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Some customers may comment that the inboard or outboard front corner of the driver and/or passenger seat cushion cover is loose and riding upward.

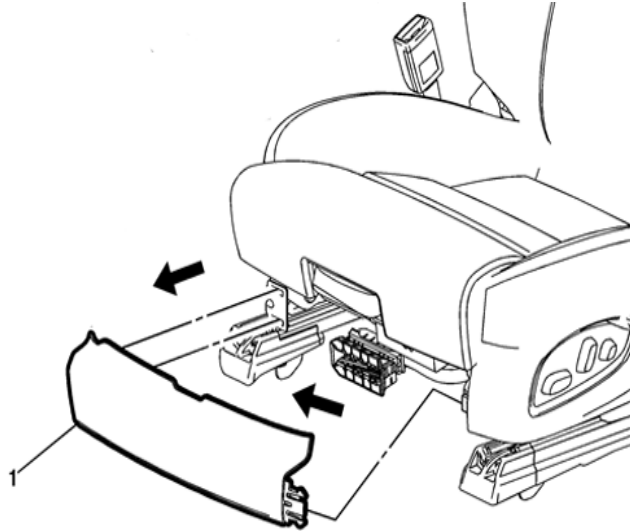
The cause of this condition may be that the front inboard/outboard seat cushion cover J-channel has become detached from the seat frame on either/both seats.

### Recommendation/Instructions

**Note:** The seat cushion cover retaining clips can be obtained from the Warranty Parts Center (WPC). See part information below.

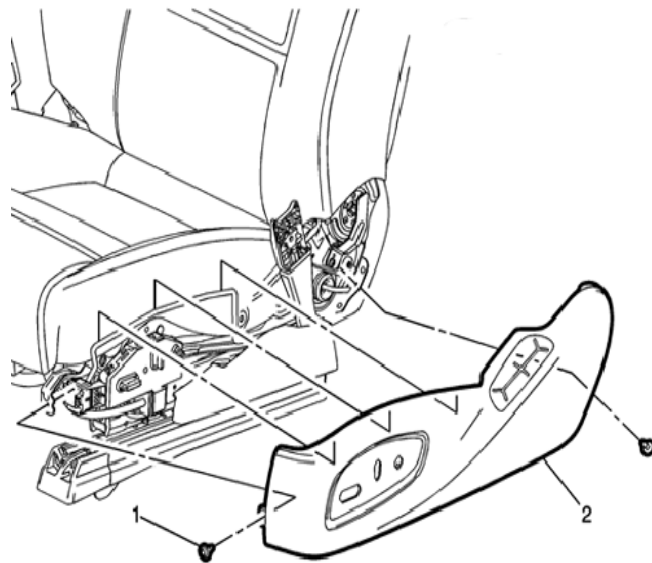
Re-secure the front corners of BOTH front seat cushion covers by adding a retaining clip to the outboard side and a hog ring to the inboard side of each seat following the steps below:

1. Position the affected seat fully rearward and the seat cushion fully upward.



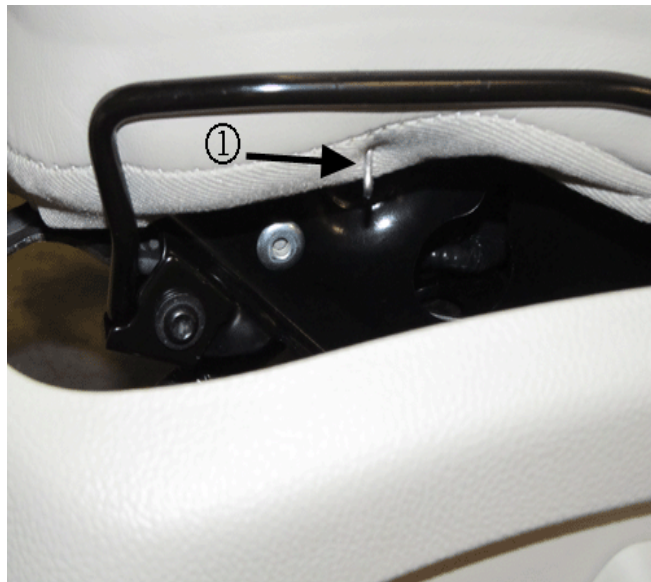
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2. Remove the front seat adjuster finish cover (1). Refer to Driver or Passenger Seat Adjuster Finish Cover Replacement in SI.



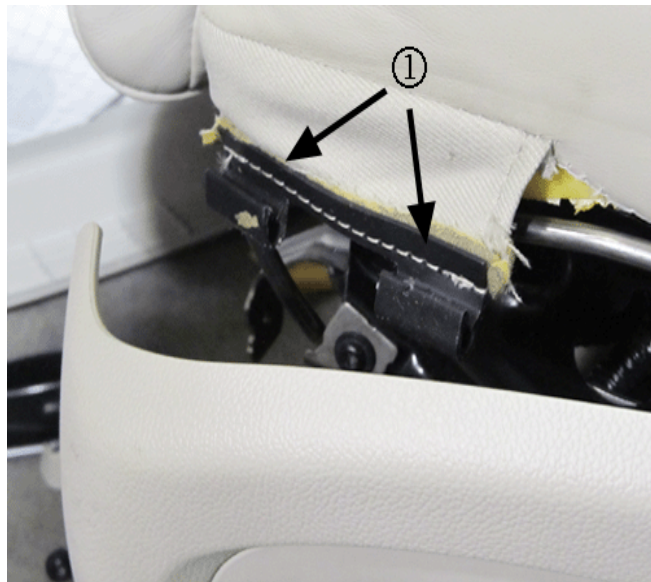
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3. Starting the outboard side repair, remove the front screw (1) retaining the seat cushion outer finish panel (2) and detach the front half of the panel from the seat frame.



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**Note:** Some seats may have a single hog ring (1) at either or both front corners of the seat. For the outboard corner repair, it will be necessary to remove this hog ring to fully release the J-channel from the seat frame. For the inboard corner repair, leave the existing hog ring intact.



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4. Fully release the outboard front corner seat cushion cover J-channel (1) from the seat frame.
5. Add a retaining clip to the outboard front corner of the seat, completing the following steps:



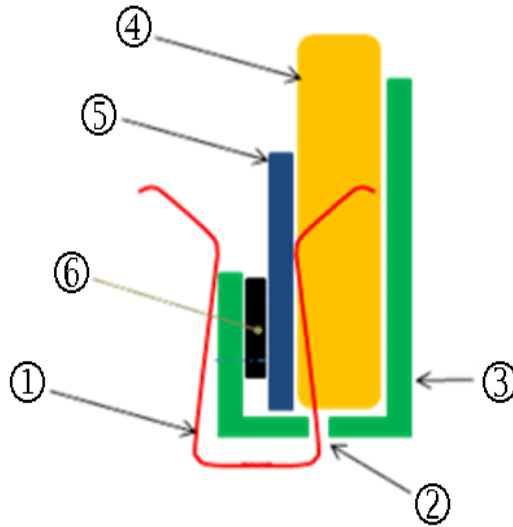
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- 5.1. Fold the J-channel back under the cover fabric material and note the location of the bottom edge of the channel through the material.



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- 5.2. Using a utility knife or similar tool, cut a slit in the material fabric along the bottom edge of the J-channel, about half the width of the channel.
- 5.3. Reinstall the J-channel to the front corner of the seat frame.



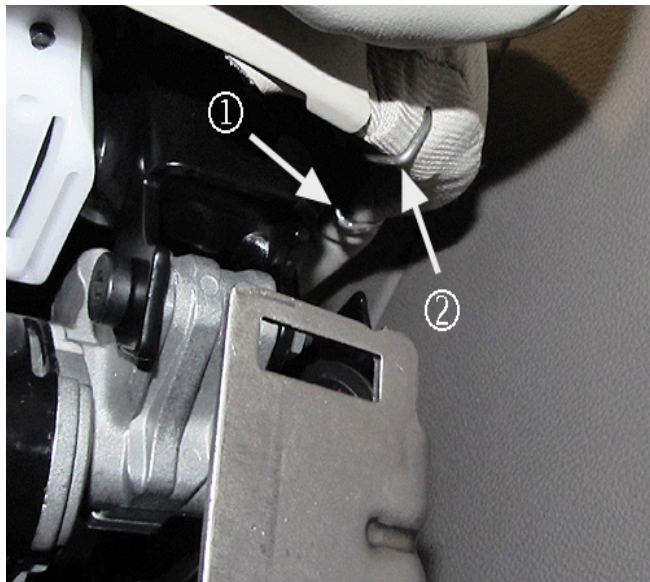
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**Note:** A cross section of the clip installation is shown in the illustration above. Ensure the clip (1) is inserted through the slit (2) in the seat material (3), between the foam (4) and the seat frame (5), capturing the material and J-channel (6).



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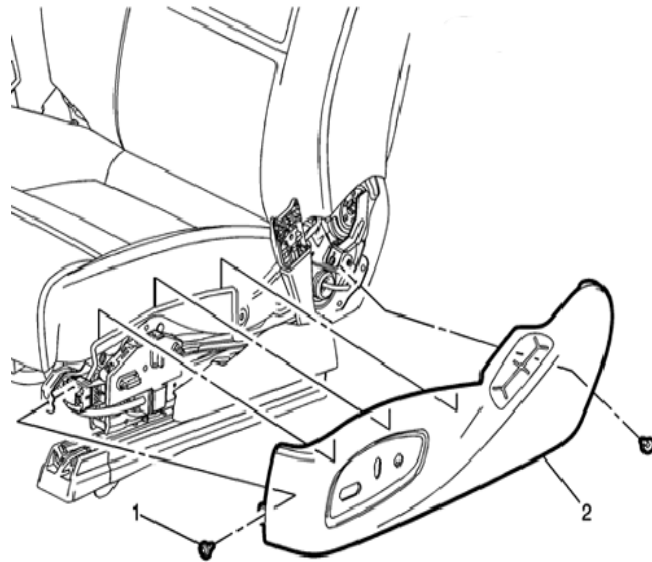
5.4. Install one of the WPC 662 clips (1) to the seat pushing one leg through the slit in the fabric and the other over the seat frame, capturing the J-channel against the frame.



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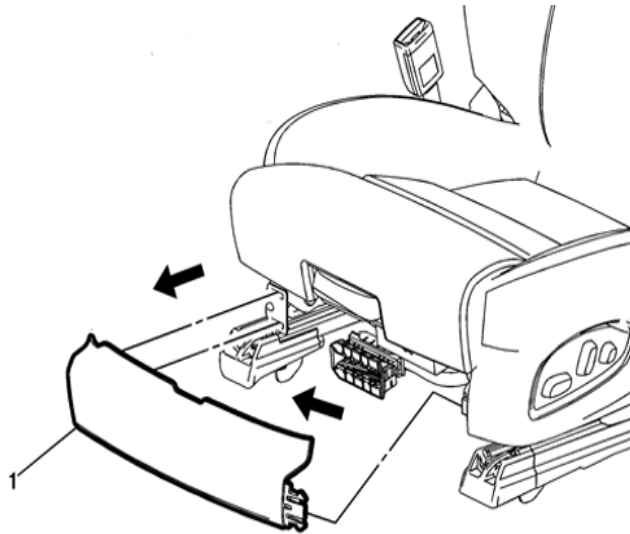
**Note:** The graphic above shows the original (1) and the added hog ring (2) on the passenger front seat.

6. Add a GM P/N 6616858 hog ring, or equivalent, to the inboard front corner of the cushion cover and J-channel. Snap the hog ring around the front end of the J-channel and the seat frame as shown in the graphic above.



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7. Reposition the outer finish panel (2) to the seat frame and install the front retaining screw (1).



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8. Reinstall the front seat adjuster finish cover. Refer to Driver or Passenger Seat Adjuster Finish Cover Replacement in SI.



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9. Verify proper retention and appearance of the seat cushion cover as shown above.
10. Repeat steps 1-9 on the opposite side front seat.

## Parts Information

To obtain the seat cushion cover retaining clips, E-mail or fax the form included in this bulletin to the GM Warranty Parts Center (WPC).

| Part Number                                                           | Description                  | Qty       |
|-----------------------------------------------------------------------|------------------------------|-----------|
| WPC 662*                                                              | Seat Cushion Cover Clips Kit | 2 per kit |
| 6616858                                                               | RING-SEAT CUSH PAD HOG       | 2         |
| * See the form at the end of this bulletin for ordering instructions. |                              |           |

## Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation                                                                                            | Description                                                           | Labor Time |
|------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|------------|
| C9526*                                                                                                     | Add Clips/Hog Rings to Driver and Passenger Front Seat Cushion Covers | 0.8 hr     |
| *This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide. |                                                                       |            |

**IMPORTANT NOTE WHEN PRINTING THIS FORM:** If the form prints out on two pages, make certain you fax BOTH pages so that the WPC receives all the needed information. Missing information will delay or prevent the part from being shipped.

| Parts Request Form – Warranty Parts Center                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Use this form ONLY for U.S. and Canadian Dealers. Export markets and Mexico Dealers must contact their regional Technical Assistance Center for assistance.</b></p> <p>To: Warranty Parts Center</p> <p>e-mail: <a href="mailto:warrantypartscenterUSA@gm.com">warrantypartscenterUSA@gm.com</a></p> <p>or WPC Fax: 248-371-0192</p> <p>Attn: Jeanette Dunn</p> <p>Part Being Requested: P/N WPC #662 (Seat Cushion Cover Clips)</p> <p>Dealer BAC (U.S.) / Dealer Code (Canada):</p> <p>Dealer Name:</p> <p>Dealer Address:</p> <p>Dealer Contact Person:</p> <p>Dealer Phone Number:</p> <p>Repair Order Number:</p> <p>Vehicle VIN:</p> <p><b>Important:</b> If you do not receive the part within 2 business days after e-mailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902.</p> <p><b>IMPORTANT NOTE WHEN PRINTING THIS FORM:</b> If the form prints out on two pages, make certain you fax BOTH pages so that the WPC receives all the needed information. Missing information will delay or prevent the part from being shipped.</p> |