



# Service Bulletin

File in Section: -

Bulletin No.: PI0861

Date: November, 2012

## PRELIMINARY INFORMATION

**Subject:** "No XM Signal" Radio Screen Display Message on UFU Radios Without UP9 MyLink/IntelliLink Option

**Models:** 2012 Chevrolet Equinox  
2012 GMC Terrain  
Equipped with UFU Radio WITHOUT UP9 MyLink/IntelliLink

### Condition/Concern

Some customers may comment that "No XM Signal" is displayed on the radio.

### Recommendation/Instructions

An updated radio software calibration has been released to address this condition. Reprogram the radio following these steps.

**Important:** This procedure begins with a USB flash drive programming event. This **IS NOT** a **standard** TIS2WEB programming event. This procedure requires a USB 2.0 flash drive. The minimum USB flash drive capacity requirement is 4 GB. The software downloaded to the USB flash drive can be used to update all vehicles involved in this bulletin.

Any existing data on the USB flash drive will be erased during the TIS2WEB-to-USB flash drive download process. To ensure important data **IS NOT** deleted from the USB flash drive, transfer the data from the USB flash drive onto another approved data storage device **BEFORE** attempting to download software from TIS2WEB.

Once the software is downloaded to the USB, **DO NOT** add any data to the storage device.

1. The radio software has been revised to address the above conditions. You will update the radio using a **USB FLASH DRIVE** and the Service Programming System (SPS) with the file available on TIS2WEB. Refer to the SPS procedures in SI.

**Note:** During programming, the battery voltage **MUST** be maintained within the proper range of 12-15 volts.

2. Connect the Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool EL-49642) or an equivalent to the battery.
3. Connect the MDI to the vehicle.
4. Turn ON the ignition, with the engine OFF.
5. Select: J-2534 MDI from the Select Diagnostic Tool and Programming Process screen.
6. Select: RAD — "Radio USB Programming for Navigation Software - Setup", from the Supported Controllers screen. Refer to SI and SPS for programming instructions, if required.
7. Insert a USB flash drive into the USB port of your computer. Press the **REFRESH** button if your USB drive **IS NOT** selectable in the: Available USB Drives box.
8. Select: NEXT, from the SPS Special Function screen.
9. Monitor the: Progress Status bar at the bottom of the SPS Special Function screen.

**Note:** The files have been successfully loaded onto the USB flash drive when the Progress Status bar is completely shaded and the SPS Special Function screen displays the following message: "Remove the USB stick and insert into the vehicle USB port."

10. Remove the USB flash drive from the computer when the Progress Status bar indicates that the software download has been completed.
11. Press: FINISH from the SPS Special Function screen. **DO NOT** wait for the Completion screen to appear on the display.
12. Insert the USB flash drive into the USB port of the vehicle and follow the on screen instructions.
13. When the programming event has completed, turn off the ignition for 60 seconds.
14. Remove the USB flash drive.

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
R0759	Radio Reprogramming with SPS	Use Published Labor Operation Time