



# Service Bulletin

File in Section: -

Bulletin No.: PI0825

Date: October, 2012

## PRELIMINARY INFORMATION

**Subject:** Crackling/Static Type Noise Heard from Door Speakers and/or A-Pillar Tweeters

**Models:** 2010-2012 Chevrolet Equinox  
2010-2012 GMC Terrain  
Equipped with Radio RPOs UW6, VQN, UZ8  
Built Prior to February 13, 2012

### Condition/Concern

Some customers may comment on a crackling/static type noise coming from one or both door speakers and/or A-pillar tweeters. The condition may occur intermittently while driving and/or stop while the vehicle is not in motion. This condition may be caused by poor retention at the amplifier X2 connector.

### Recommendation/Instructions

A new connector that provides better retention is available. Replace the amplifier X2 connector and terminals. The terminals will be replaced using terminated leads.

**Tip:** Wiggling the X2 connector, while the audio is on, may induce the condition.

### Parts Information

Part Number	Description	Qty
89047090	Connector, Wire Inlet	1
13575850	Terminated Leads (package of 5)	3

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
N6652	Connector with Leads Assembly Replacement	Use Published Labor Operation Time