Service Bulletin

PRELIMINARY INFORMATION

Subject: **Diagnostic Tips for B101D 3C Set**

Models: **2013 Cadillac ATS, SRX, XTS**

Condition/Concern

Some technicians may find B101D set with symptom byte 3C in the Human Machine Interface (HMI) Control Module. This condition may be due to a Bluetooth diagnostic anomaly or may occur after a USB programming event.

Recommendation/Instructions

- If DTC B101D is set in history, clear the code and return the vehicle to the customer. DO NOT replace the HMI module based only on DTC B101D being set in history.
- If DTC B101D is set as current, follow diagnostic/repair information in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
N9999	Electrical Controls – Labor Only to Clear DTC B101D	0.2 hr