



Service Bulletin

File in Section: -

Bulletin No.: PI0815

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Reduced Air Flow from the HVAC System or Reduced A/C System Performance in Recirculation Mode

Models: 2011-2012 Chevrolet Cruze

Condition/Concern

Some customers may comment on reduced flow from the vents or reduced A/C system performance when the system is in recirculation mode.

This condition may be caused by loose items in the glove box being sucked against the blower motor intake, which can restrict air flow to the ducts.

Recommendation/Instructions

Technicians should inspect the glove box for items such as paper, napkins, loose plastic bags that can be sucked into air inlet during recirculation mode. If loose items are found that can be sucked against the intake, share findings with the customer to avoid future occurrences.

Note: When the glove box is open, the inlet is not readily visible and it may not be apparent that items are restricting air flow. When the glove box is closed, the air inlet is uncovered, which can allow items to be sucked against the air inlet.