



Welcome to the new ElsaWeb Newsletter

This newsletter will be a weekly email written for technicians to update you on all things new in ElsaWeb. The newsletter will be sent out at the beginning of the week to inform you of changes made to ElsaWeb in the previous week. It will include sections for ElsaWeb related news, a summary of feedback status and feedback updates, highlights/tips from the previous weeks' changes and summary tables of the information that has changed in the past week, this may include technical bulletins, tech tips, campaigns, updates, wiring diagrams, repair manuals, & labor operations. We from the Service Information team hope that you find this information useful and valuable.

Feedback Corner

In the Feedback Corner, each week will have a weekly status of open ElsaWeb feedback and a highlighted feedback. The feedback of the week is from David, regarding a 2006 Volkswagen Beetle (1C1). He says:

"The description for knock sensor #1 and #2 are backwards. Knock sensor #1 is actually a gray connector and #2 is Green. Also the wire colors for both sensor #1 and sensor #2 have the pin locations switched for pins 1 and 2 of both connectors."

This feedback was verified by the technical editors and then sent to the factory to be fixed. The repair manual has now been updated to reflect the change. David included his full name and email with the feedback and will be receiving Generation VW Bucks for helping improve the quality of the repair information.

Feedback Status			
New	Completed	In Progress	To Factory
25	6	15	4

**Please note, this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.*

Picture of the Week



2012 Volkswagen Passat

Important Information

VSS-12-03 - 2012/2013 Beetle Windows-VTA Process

All 2012 / 2013 Beetles with power window issues

- Check and Perform Technical Bulletin 2028594 (V641201) where applicable
- Check for any physical damage or obvious operational restrictions

If windows continue to have issues, please open a VTA case using concern group:

"2012 / 2013 Beetle Windows"

Suggestions

Please send comments or suggestions to:
wvoa.WorkshopInformation@vw.com

Repair Manuals and Wiring Diagrams

Platform	ELSA Name	Model	Repair Manuals	Wiring Diagrams
A6	162	Jetta Sedan (2011 >)	Engine Mechanical, Fuel Injection and Ignition- CNLA, CRJA (Factory Update) Fuel Supply System- CLRA, CNLA, CRJA (Factory Update) Electrical Equipment (Correction)	
		GLI (2012 >)		
NB	1C1	New Beetle (1998-2010)	Engine Mechanical, Fuel Injection and Ignition- BPR, BPS (Feedback #589037)	
NB	1Y7	New Beetle Convertible (2003-2010)	Engine Mechanical, Fuel Injection and Ignition- BPR, BPS (Feedback #589037)	
NB	5C1	Beetle Coupe (2012 >)		2.0L Diesel Engine (CJAA)
7L	7P5	Touareg (2011 >)	Suspension, Wheels, Steering (Feedback #578844)	

Technical Bulletins

26-12-06 Long Term Exhaust System Durability and-or MIL Illumination					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2012	3.6L (CJRA)	All	All	All
The MIL light could be illuminated and further investigation by the Technician could find that Diagnostic Trouble Code(s) P0420 - Catalyst Efficiency (Bank 1) or P0430 - Catalyst Efficiency (Bank2) has been set active or stored.					

Tech Tips

91-12-08 Bluetooth Compatibility					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2010-2013	All	All	All	All
CC	2011-2012	All	All	All	All
EOS	2011-2012	All	All	All	All
Golf	2011-2012	All	All	All	All
GTI	2011-2012	All	All	All	All
Tiguan	2011-2012	All	All	All	All
Jetta	2011-2012	All	All	All	All
Jetta Sportwagen	2011-2012	All	All	All	All
Touareg	2011-2012	All	All	All	All
Beetle	2012-2013	All	All	All	All
Passat	2012-2013	All	All	All	All

57-12-09 Key Adaptation Tip					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2012-2013	All	All	All	All

Campaigns- No updates to ElsaWeb.

Updates

24-12-07 24Y2 PCM Software (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2012	CJRA 3.6L	All	2C4RV_AG_CR120189	2C4RV_BG_CR309332
<p>This update has been proactively released to improve shifting and address various concerns when using E85 gasoline such as the following:</p> <ol style="list-style-type: none"> 1. Harsh 1-3 upshift while operating in Economy (ECO) mode. 2. Harsh 2-3 upshift while operating in normal mode. 3. MIL illumination and/or long engine cranking times while using E85. 					

24-12-05 24X5 ECM Software (FED_EMS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2010	BHK_	All	WVG__A9_AD000001	WVG__A9_AD004439
<p>New engine control module software is being proactively released to improve catalyst monitoring. The software incorporates a widening of the enable conditions to ensure catalyst monitoring under specific driving conditions.</p>					

24-12-06 24X8 ECM/TCM Software					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat CC	2010-2013	CCTA, CBFA	DSG Only	WWW__AN_AE546606	WWW__AN_DE511958
<p>Current ECM/TCM programming may cause stumble (rough running) depending on driving conditions.</p>					