



## Welcome to the new ElsaWeb Newsletter

This newsletter will be a weekly email written for technicians to update you on all things new in ElsaWeb. The newsletter will be sent out at the beginning of the week to inform you of changes made to ElsaWeb in the previous week. It will include sections for ElsaWeb related news, a summary of feedback status and feedback updates, highlights/tips from the previous weeks' changes and summary tables of the information that has changed in the past week, this may include technical bulletins, tech tips, campaigns, RVU's, wiring diagrams, repair manuals, & labor operations. We from the Service Information team hope that you find this information useful and valuable.

## Feedback Corner

In the Feedback Corner, each week will have a weekly status of open ElsaWeb feedback and a highlighted feedback. The feedback of the week is from Jared, regarding a 2010 Volkswagen Jetta (1K2). He says:

*"To remove expansion valve properly it is best to loosen the heat shield from the engine, to access the expansion valve. Without that there is no room to get your hands in. Plus the removal of the electric transfer pump to access bolts for engine side motor mount is required."*

This feedback was verified by the technical editors and then sent to the factory to be fixed. The repair manual has now been updated to reflect the change. Jared included his full name and email with the feedback and will be receiving Generation VW Bucks for helping improve the quality of the repair information.

Feedback Status			
New	Completed	In Progress	To Factory
50	14	28	8

*\*Please note, this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, nor to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.*

## Picture of the Week



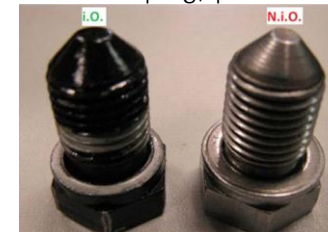
2012 Volkswagen Beetle

## Tech Tip of the Week

### TT 17-12-02 - Oil Leak from Oil Drain Plug Area after Oil Change and/or Drain Plug Replacement

**Concern:** An oil leak from around the oil drain plug noted after oil change, and/or drain plug replacement, may be caused by paint in the drain plug sealing area.

**Solution:** To resolve the leak, remove paint in the sealing area with sand paper to allow for a proper seal. The factory installed 18mm oil drain plug is serviced with a 19 mm oil drain plug, part number N 908 132 02.



## Suggestions

Please send comments or suggestions to:  
[wvoa.WorkshopInformation@vw.com](mailto:wvoa.WorkshopInformation@vw.com)

## Repair Manuals, Wiring Diagrams, and Labor Operations

Platform	ELSA Name	Model	Repair Manuals	Wiring Diagrams	Labor Operations
A5	1K1	Rabbit, GTI (2006-2009)	Generic Scan Tool (BWA)		
		R32 (2008)			
		Rabbit, GTI (2007-2009) (Canada)			
A5	1K2	Jetta Sedan (2005-2010)	Engine Mechanical, Fuel Injection and Ignition (BGP,BGQ,CBTA,CBUA)		
		GLI (2008-2009)			
		GLI (2007-2009) (Canada)			
		Jetta Sedan (2006-2010) (Canada)			
A5	1K5	Jetta SportWagen (2009)	Engine Mechanical, Fuel Injection and Ignition (BGP,BGQ,CBTA,CBUA)		
		Jetta Wagon (2009) (Canada)			
A5	AJ5	Jetta SportWagen (2010 >)	Engine Mechanical, Fuel Injection and Ignition (BGP,BGQ,CBTA,CBUA)		
		Golf Wagon (2010 >) (Canada)			
A6	162	Jetta Sedan (2011 >)	Engine Mechanical, Fuel Injection and Ignition (BGP,BGQ,CBTA,CBUA)	-Standard equipment, Low (AW0), from April 2010 -Automatic transmission, 6-speed with tiptronic, from April 2010 (CBPA, CBTA, CBUA, CCCA) -Automatic transmission - DSG 0AM, from November 2010 (CNLA) -Component Locations: Transmission Systems -Component Locations: Engine Management System -Standard equipment, Low (AW0), (B1P),(8Q1), from January 2011 -Comfort system, Low (AW0), from June 2011 -Comfort system, High (AW1), from June 2011	
		GLI (2012 >)			
A6	5K1	Golf, GTI (2010 >)	Generic Scan Tool (BWA)		
		Golf R (2012>)			
-	1F7	Eos (2007-2011)	Generic Scan Tool (BPY)		
-	1F8	Eos (2012>)	Generic Scan Tool (BPY)		
-	A32	Passat (2012 >)		-Rearview camera (Rear Assist), from May 2012 3.6L gasoline engine, CDVB, from January 2011 (CDVB)	
NB	5C1	Beetle Coupe (2012 >)	Wheel and Tire Guide		
A5	5N1	Tiguan (2009-2011)		Component locations: Engine Management System	
A5	5N2	Tiguan (2012>)		Component locations: Engine Management System	
7L	7LA	Touareg (2003-2007)	Engine Mechanical, Fuel Injection and Ignition (AXQ)		
7L	7P5	Touareg (2011 >)	Heating, Ventilation, and Air Conditioning (CATA, CGRA, CGFA)		

## Technical Bulletins

<b>17-12-04 - Engine Oil Consumption Guide</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2012-2013	All	All	All	All
Engines require oil to lubricate and protect the load bearing and internal moving parts from wear including cylinder walls, pistons and piston rings. When a piston moves down its cylinder, a thin film of oil is left on the cylinder wall. During the power stroke, part of this oil layer is consumed in the combustion process. Varying rates of oil consumption are accepted as normal in all engines.					

<b>21-12-02 - Rattling Noises from Engine Compartment Area or Exhaust System (Supersedes T.B. V211107)</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2008-2013	2.0L (CBFA, CCTA)	All	All	All
Customers may complain of a rattling noise from engine or exhaust area while accelerating from 1800-3000 RPM.					

<b>48-12-01 - Poor Power Steering Assistance, DTCs 16344 014, 16353 014, 16355 014, 02614 014 Stored in Power Steering Control Module J500</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	All	All	A3_CC000001	A3_CC078013
Customer may comment: <ul style="list-style-type: none"> <li>• Steering stiff at engine start up.</li> <li>• Yellow power steering warning light on.</li> <li>• Red power steering warning light on.</li> </ul>					

## Tech Tips

<b>01-12-02TT - Remaining Passenger Vehicles Selection Missing From Guided Fault Finding and Guided Functions</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	1998-2003	All	All	All	All

<b>10-12-02TT - Crankshaft Taper Difference Noticed During Engine Replacement</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Eos	2008-2013	CCTA, CBFA	All	All	All
CC	2008-2013	CCTA, CBFA	All	All	All
Jetta	2008-2013	CCTA, CBFA	All	All	All
Passat	2008-2013	CCTA, CBFA	All	All	All
Tiguan	2008-2013	CCTA, CBFA	All	All	All

<b>90-12-04TT - Service Interval Settings after Instrument Cluster Replacement</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
EOS	2010-2013	All	All	All	All
Golf	2010-2013	All	All	All	All
GTI	2010-2013	All	All	All	All
Jetta Sportwagen	2010-2013	All	All	All	All
Tiguan	2010-2013	All	All	All	All
Passat	2012-2013	All	All	All	All

## Campaigns- No updates to ElsaWeb.

### Updates (RVU's)

24X7 MPI ECM Software (FED_EMS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2011-2012	2.0L MPI (CBPA)	All	3VW__AJ_BM000004	3VW__AJ_CM395102
Current ECM programming may cause poor engine idle quality while the air conditioning compressor is activated.					