



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: December 18, 2012

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Upcoming UPDATE 61B7 – United States Only
2013MY Volkswagen Beetle Convertible & Jetta Hybrid
Quality Package

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Upcoming UPDATE 61B7 Quality Package

Dear Volkswagen Dealer Principal, Service Manager, and Parts Manager:

We would like to inform you of upcoming UPDATE 61B7. Please refer to the attached UPDATE Data Sheet for additional information.

If you have any questions or require additional assistance, please contact Warranty.

Volkswagen Product Compliance

Attachment: UPDATE Data Sheet (1)



UPDATE DATA SHEET

| | | |
|--|-------------------------|---|
| SAGA CODE | | 61B7 |
| MARKET(S) | | United States <u>ONLY</u> |
| AFFECTED VEHICLES | | 2013 MY Beetle Convertible & Jetta Hybrid |
| ELSAWEB & VIM VISIBILITY DATE | | December 19, 2012 |
| TOPIC | | Quality Package |
| PROBLEM DESCRIPTION | | As applicable – multiple Criteria possible: Crit 01: New software for convertible top motors Crit 02: Fuel gauge adaption for incorrect gauge display Crit 03: Washer fluid conductivity too low. |
| CORRECTIVE ACTION | | As applicable – multiple Criteria possible: Crit 01: Install new software for convertible top motors Crit 02: Adapt fuel gauge in instrument panel Crit 03: Remove & replace washer fluid |
| VEHICLE WARRANTY PARAMETER | | NVLW |
| VEHICLE COUNT | TOTAL AFFECTED | USA: Approximately 5,700 |
| | DEALER INVENTORY | USA: Approximately 4,500 |
| | CPO INVENTORY | NONE |
| APPROXIMATE REPAIR TIME | | As applicable – multiple Criteria possible: Crit 01: Up to 50 TU Crit 02: Up to 30 TU Crit 03: Up to 50 TU |
| SPECIAL TOOLS NEEDED? | | VAS Tester |
| PARTS REQUIRED | | Washer Fluid, part number G 052 164 M1 (or equivalent) |
| INITIAL PARTS ALLOCATION DATE | | N/A |
| ADDITIONAL INFORMATION | | IMPORTANT! VAS Tester Patch files will be required for vehicles needing new convertible top software so that the tester can communicate with the control modules. These files are a one-time download requirement to the tester and are <u>currently</u> available as follows: Service Net >>Workshop Equipment >>VAS Tester >>Beetle Convertible Quality Package 61B7 Update Multiple Criteria Possible! Vehicles may have more than one Criteria applicable. Ensure that all applicable criteria are completed and claimed on one claim. |

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on ElsaWeb for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.