



Service Bulletin

File in Section: -

Bulletin No.: PI0809

Date: September, 2012

PRELIMINARY INFORMATION

Subject: Whistle or Whine Type Noise Coming from Front Windshield at Highway Speeds

Models: 2012 Chevrolet Cruze
Condition/Concern

Some customers may comment on a whistle or whine type noise coming from the front windshield area at highway speeds. The noise is most prevalent at the top of the windshield on the passenger side. This condition is most noticeable in ambient temperatures greater than 26°C (80°F).

This condition may be caused by the windshield lace (upper outer molding) vibrating against the roof panel.

Recommendation/Instructions

Use the following steps to diagnose and repair the condition.

1. Road test the vehicle and confirm the condition. The use of a mechanics stethoscope, with an open ended hose, may help isolate the area of concern. Take along a roll of masking tape.



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2. With the condition confirmed, apply tape along the top of the windshield upper outer molding (lace) as shown.
3. Road test the vehicle again to verify the noise has been eliminated with the tape in place.
4. Continue road testing the vehicle. Remove the tape in sections starting in the middle and working toward the outside. Using this method, determine where the noise is originating.
5. With the area identified, mark the section that is causing the noise. Remove the masking tape.



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6. Using a 3 mm (1/8 in.) tip opening, apply a bead of *3-M™ Super Silicone Sealant (Black) Part # 051135–08662 or the equivalent, between the lace and vehicle body as shown. Ensure the complete length of the affected area is sealed.
7. Using light hand pressure, ensure the lace is bonded in place.
8. Using a general purpose adhesive remover, clean up any excess sealant.
9. After the sealant is cured, road test the vehicle to confirm the condition has been corrected.

*We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Parts Information

* For ordering information, contact: www.3M.com/automotive.

Part Number	Description
051135–08662	*3-M™ Super Silicone Sealant (Black)

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
C0020	Windshield Resealing	Use Published Labor Operation Time